

USER GROUP Meeting

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AGENDA

Time	Activity	Presenter	Where
5PM-7PM	Welcome cocktail	All (optional)	Bar Majesthe
8:30AM-9:15AM	Breakfast	All (optional)	Hotel Delta Montreal
9:15AM-9:20AM	Introduction	Ericka Moore, Head of Client Success and Philippe Gaudreau, CEO, SOLABS	Hotel Delta Montreal
9:20AM-9:40AM	Training for GxP Environment: Being & Staying Compliant	Katherine Deutsch, Brand Promotion Director, Carlos Gutierrez, Kim Trepanier, Skillpad Canada	Hotel Delta Montreal
9:40AM-10AM	Supplier Management with SOLABS	Jamie Villeneuve, NexGen	Hotel Delta Montreal
10AM-10:15AM	Morning break	All (optional)	Hotel Delta Montreal
10:15AM-11AM	Investigation Methods (e.g. Fishbone)	Michael Tyo, QA/CMC Consultant, Tyo Biotechnology Consulting	Hotel Delta Montreal

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11AM-11:30AM	SASC: Interactive Session	Kevin Byrne-Langlois, Head of Engineering, SOLABS	Hotel Delta Montreal
1130AM-1145AM	Guide meditation: Increasing productivity	All (optional)	Hotel Delta Montreal
12PM-1PM	Lunch & QA's on SOLABS QM Release 10.10	All (optional)	Hotel Delta Montreal
1PM-1:30PM	SOLABS EQMS Maturity Model: Interactive session	Philippe Gaudreau, CEO, SOLABS	Hotel Delta Montreal
1:30PM-2PM	CMMS & eQMS integration: Why it is critical for companies to think about doing this from an asset management and quality perspective	Stephen Fochios, Principal Life Sciences Consultant at Diamond Life Sciences and Michael Gelormini- Principal Consultant, MOMENTYM CONSULTING, LLC	Hotel Delta Montreal
2PM-2:30PM	Leveraging the Communication Theory for IT in the Pharma / Biotech Industry	Patrick Boyle, President, Skillpad Canada	Hotel Delta Montreal

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2:30PM-3PM	KCS inspired support improvements @SOLABS	Mathieu Carrière, Software Support Specialist	Hotel Delta Montreal
3PM-3:15PM	Afternoon break	All (optional)	Hotel Delta Montreal
3:15PM-3:40PM	Lean Kanban software development	Kevin Byrne-Langlois, Head of Engineering, SOLABS	Hotel Delta Montreal
3:40PM-4:15PM	Optimizing the use of SOLABS at Comanche Biopharma	Etienne Langlois, Marketing Coordinator, SOLABS, Mandy Gervasio, Head of Quality, Mack Aylesworth QMS Program Director, Comanche Biopharma	Hotel Delta Montreal
4:15PM-5:30PM	Award ceremony and happy hour	Ericka Moore, SOLABS	Hotel Delta Montreal
5:45PM	Dinner	All (optional)	Restaurant Bivouac