

SOLABS QM 10: Logging into SOLABS QM After 10.8 Upgrade

Following the upgrade to SOLABS QM Version 10.8, it is possible for the new login page to not load correctly.



This is because some of the items used by the login page (scripts, style sheets, etc.) are loaded from the browser's cache instead of being reloaded from the server to get the updated version.

The solution to this is to clear your browser's cache. Please **follow the instructions below** depending on the type of browser you are using:


Edge

1. In Edge, press the keys **[Ctrl]**, **[Shift]** and **[Del]**.
2. A new Window opens. Check the option "Cached data and files" item.
3. Confirm your selection by clicking on the "Clear" button.

Chrome

1. In Chrome, click More  (at the top right).
2. Click More tools  Clear browsing data.
3. At the top, choose a time range. To delete everything, select All time.
4. Next to "Cookies and other site data" and "Cached images and files," check the boxes.
5. Click Clear data.

Firefox

1. In FireFox, click the menu button  and select **Options**.
2. Select the **Privacy & Security** panel.
3. In the **Cookies and Site Data** section, click **Clear Data...**
4. Remove the check mark in front of *Cookies and Site Data*.
5. With *Cached Web Content* check marked, click the **Clear** button.
6. Close the *about:preferences* page. Any changes you've made will automatically be saved.