

UPDATE SOLABS QM TO VERSION 10.8.2

Status: Approved & Effective

Effective Date: 2020-11-16 UTC-05:00

Control Number: SICC-GEN011

Version: 1.0

DOCUMENT INFORMATION TABLE

Name	Update SOLABS QM to version 10.8.2
Document Type	SICC
Description	SICC to Update SOLABS QM to version 10.8.2
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Control Number	SICC-GEN011
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Document Owner	N/A
Document Coordinator	FCT_Support Front Line

RELATED ITEMS

N/A

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APPROVAL TABLE

Status	Order	Approver (Role)	Approver (User)	Approved By	Meaning	Approval Date
Approved	1	FCT_SICC Approver ENG	any	kevin.b.langlois@solabs.com (Kevin Byrne-Langlois)	Approver	2020-11-16 UTC- 05:00
Approved	1	FCT_SICC Approver PQM	any	mboire@solabs.com (Martine Boire)	Approver	2020-11-16 UTC- 05:00

EFFECTIVE



Supporting Information for Change Control

1 CHANGE DESCRIPTION

SOLABS QM will be updated to version 10.8.2.

2 IMPACT ON SOLABS QM SYSTEM

2.1 COMPONENTS IMPACTED

System components:	Impacted
Infrastructure :	No
Core Software (SOLABS QM application):	Yes
Software Configuration:	Yes
Database configuration:	Yes
Process Section (QM APPs):	No
Reports:	No
User interface:	Yes
Client Interface / Client-specific program:	No

2.2 IMPACT DESCRIPTION

SOLABS QM 10.8.2 includes all the 10.8.1 corrective releases (10.8.1-1, 10.8.1-2, 10.8.1-3 and 10.8.1-4) while also adding support for MFA with the OneLogin Authentication Handler new feature.

Please review qualification documentation for SOLABS QM 10.8.2 for complete list of changes and impacts on the system.

2.3 ENVIRONMENTS IMPACTED

Instances/ Environments	Impacted	Intervention Time	Downtime*
VALIDATION	Yes	3 hours	3 hours
PRODUCTION	Yes	3 hours	3 hours

* Client is responsible to notify users prior to the downtime periods.

3 INSTRUCTIONS

Validation

1. Execute steps defined in procedure **TINS000100 – Update SOLABS QM to version 10.8.2.**

Production

2. Execute steps defined in procedure **TINS000100 – Update SOLABS QM to version 10.8.2.**

4 RECOMMENDATIONS ON CLIENTS' ACTIVITIES

It is expected that the client follows guidelines as per article:

<https://docs.solabs.com/hc/en-us/articles/360045233613-Preparing-and-going-through-your-SOLABS-QM-10-8-upgrade-Hosted-Clients>

5 RELATED DOCUMENTS

TINS000100 – Update SOLABS QM to version 10.8.2

6 ROLLBACK PROCEDURE

3. Restore backup of Core files.
4. Restore database backup.