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RELEASE NOTES SOLABS QM 10.10.0

Status: Approved & Effective Effective Date: 2024-05-14

Control Number: N/A Version: 2.0

DOCUMENT INFORMATION TABLE

Name	Release Notes SOLABS QM 10.10.0
Document Type	Release Notes
Description	Release Notes for the SOLABS QM10 System Release 10.10.0.
Control Number	N/A
Version (Internal Version)	2.0 (2.0)
Effective Date	2024-05-14
Next Review Date	N/A
Reason for Change	Added a Note for Change Request SQP-6629.
Originator (Author)	mboire@solabs.com (Martine Boire)
Document Owner	FCT_Head of Client Success
Document Coordinator	N/A
Unique ID	ae9a29d8-95a0-4755-88d3-ff68ff9f4fc0

RELATED ITEMS

N/A

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APPROVAL TABLE

Status ¹	Selected for Approval username (Full Name), <i>Title</i>	Approved By username (Full Name)	Meaning	Approval Date
APP	Any, Head of Client Success	emoore@solabs.com (Ericka Moore)	Approver	2024-05-02 14:42:58 UTC-04:00
APP	mboire@solabs.com (Martine Boire), Head of Product & Quality Management	mboire@solabs.com (Martine Boire)	Originator (Author)	2024-05-03 05:36:27 UTC-04:00

¹ Legend: NS: Not Started AWA: Awaiting Approval APP: Approved REJ: Rejected STO: Stopped

Internal Tracking (Ticket No.)	Area(s) Impacted	WHAT is New?	WHY?
CATEGORY: UI/I	USER EXPERIENCE ENHANCEM	<u>AENTS</u>	
QMX-1057	Expiring Work Sessions	A message allows users to reinitialize their current session when it expires in less than 5 minutes. A visual indicator provides information on the total time remaining in a work session.	Users are not notified when their sessions end based on the set timeout period, generally set to 15 to 30 minutes.
QMX-1257	Setup / User Account	User having any type of Account will have the eRoom link in their instance if the access is provided to them (through the Root instance).	eRoom link is currently visible only for Standard users.
QMX-1372	All sections / Date Calendars	Calendars: Add Today option to all calendars, make the month and year option separated, and increase the size of the button to navigate from month to month.	Save time when entering dates.
QMX-1424	Document Inventory SSRS Reports (4)	The Location and Link columns are never resized, and the document link acts as hyperlink as it should.	In the SSRS Document Inventory Reports, the Location and Link columns, when including an important number of characters, can cause the report to fall outside the printable area when generated in PDF. And the document link is not clickable.

Internal Tracking (Ticket No.)	Area(s) Impacted	WHAT is New?	WHY?
QMX-1599	QM10/Questionmark Integration (Reporting)	Added more QM10 parameters stored on the Questionmark end to better identify the users' performing assessments and benefit from Questionmark reporting functions: Username (email format) and Client Acronym were added.	Improve reporting on training assessments.
CATEGORY: NEV	W FEATURE		
QMX-1523	Azure AD SSO Interface and Authentication	Enable support for both SOLABS ID and Azure AD login types into a single Production instance. Also enable the full support for MFA, when enabled in Azure AD accounts.	Provide more "authentication" options to clients when creating SOLABS QM10 users.
QMX-1524	OneLogin SSO Interface and Authentication	Enable support for SOLABS ID and OneLogin login types into a single client instance. Continue to provide support for MFA with up-to-date configurations and code.	Provide more "authentication" options to clients when creating SOLABS QM10 users.
QMX-1534	SSO Interfaces & Configurations	Move External SSO configurations from the backend to the QM10 user interface.	Provide independence to clients when enabling supported SSO providers
QMX-1666	Document / Collaborative Review	Review Edit and Edit Online options to ensure full usability for end-users.	Behavior for end-users is different when having access to collaborative review or not.

Internal Tracking (Ticket No.)	Area(s) Impacted	WHAT is New?	WHY?
QMX-1640	Document / Collaborative Review	Multiple enhancements regarding the management of locks and errors for files edited in SharePoint Online during document workflows.	Locked files in SharePoint Online could cause issues during document workflows in SOLABS QM10.
QMX-1641	Document / Collaborative Review	Manage the privileges in SharePoint Online for Documents edited in SharePoint Online.	Improve access controls on documents managed in SharePoint Online
QMX-1643	Document / Collaborative Review	It is possible for administrators to disable the Collaborative Review feature on a per user basis.	Some end-users, such as external users, might not have access to the Collaborative Review functions (backend SharePoint Online libraries).
CATEGORY: QM	1 APPS		
SQP-5898 (P0007)	Document Control Process performance	Performance enhancement to support 50+ documents in a single Document Control process.	Address performance issue when many documents are processed in a single Document Control process.
SQP-6091 (P0007)	Document Control Process	Processes started as Dependent Processes do move to next step when step 1 is confirmed and the parent process step releasing a dependent process is already confirmed.	Bug fix

Internal Tracking (Ticket No.)	Area(s) Impacted	WHAT is New?	WHY?
SQP-6629 (P0044)	P0044 QM APPs Excel Report	New Report (Excel) with all process fields is available for the P0044 Audit Management process.	Improve data management and audit tracking. NOTE: Field CAPA Description of QA APP Audit Management will NOT appear in the new Excel report (not present in QM APP as of release 3.0.2). The CAPA Description column will remain in the QM APP Datasets but will be removed in the next release of the QM APP.
QMST-1354	P0044 New Advanced Analytics Report	New P0044 Report - Audit (P0044) – Statistics is available.	Improve data analysis and trending on audits.
CATEGORY: CO	RRECTION OF KNOWN ISSUES		
QMX-505	Document (While in Review, Approval, Retire)	While in Pending Review, once the assigned user has performed the assigned cycle step, the Review option will not be displayed in Table Views anymore.	Bug fix
QMX-531	Folders and Documents Location	When the Name of a folder is modified, the Location parameters of the sub-folders and of the documents under that parent folder are not modified accordingly. This causes issues when doing a Modify Location action.	Bug fix

Internal Tracking (Ticket No.)	Area(s) Impacted	WHAT is New?	WHY?
QMX-535	Document notification / Document Superseded	Notification for Document Superseded will be sent only once when the document is superseded and not when a new version of the superseding document is approved after that.	Bug fix
QMX-546	Document (While in Review, Approval, Retire)	While in Pending Approval or Retire, once the assigned user has performed the assigned cycle step, the Approve or Retire options will not be displayed in table views anymore.	Bug fix
QMX-588	Training / Act On menu	The Act On menu will be displayed to the Assignee in Related Items Tasks tables even if the user is the originator of the task.	Bug fix
QMX-807	Training / Assign Myself Activity	It is possible to use the Assign Myself Activities function from the Training Status page.	Bug fix
QMX-874	Document Modification	It is possible to have duplicate Internal Versions for a document if it is being worked on by two users or in two different windows/browsers simultaneously, and the Collaborative Review feature is not enabled. This is fixed.	Bug fix
QMX-955	Document Folder	It is no longer possible to use the "/" character in document folder names.	Preventive action as this can cause issues.

Internal Tracking (Ticket No.)	Area(s) Impacted	WHAT is New?	WHY?
QMX-1016	Notifications	Deactivated users are not reassigned to training and do not receive notification anymore.	Bug fix
QMX-1038	Setup / Modify User Account	It is possible to modify the user account of a user that is currently logged in when the Login Type is set to Database.	Bug fix
QMX-1064	Document	When there is a Due Date on Document Workflows, this Due Date is displayed in the Related Items Tables if this document is linked to other items.	Bug fix
QMX-1065	Task Audit Trail	When a task group is set active and the first action on a task is Return to Originator , the Audit Trail is now accurate in its first entry.	Bug fix
QMX-1140	Training Activity and Document Approval	If a user that was assigned to a training activity is deleted, this will have no impact on the training activity itself and on the curriculum document.	Bug fix
QMX-1186	Reports: DS Training Activities Inventory Dataset.	The Training Activity URL now leads to the correct Training Activity page in SOLABS QM10.	Bug fix in the dataset DS_Training Activities Inventory.

Internal Tracking (Ticket No.)	Area(s) Impacted	WHAT is New?	WHY?
QMX-1202	Document Set Effective	Document having an Effective Date set in the future by using the 'X days after final approval' option became effective on the date/time of the last approval step. It is now becoming effective in the future at midnight.	Bug fix
QMX-1204	Training Activity Assignment	When the parameter Assignment After Creation of a Training Activity is set to Based on previous assignments or Based on previously trained, users who had confirmed the training activity and which had been deactivated before the new revision were being reassigned to training on document recurrence. Deactivated users are no longer reassigned to training activities on recurrence (Document revision).	Bug fix
QMX-1214	Task Notifications	Notifications for Task Due and Task Late are sent randomly when the task status is set to Completed, for an unknown reason. This is fixed.	Bug fix
QMX-1224	DS_Document_Metadata	When a document includes a System Attribute of type Multiple Items Selection and the related values are set for either Role List or User List, even when multiple selections are made, only one of the selected values is displayed in the DS_Document_Metadata. This is fixed.	Bug fix

Internal Tracking (Ticket No.)	Area(s) Impacted	WHAT is New?	WHY?
QMX-1226	Create / Modify User Account	Job titles are ordered correctly in the User Create/Edit page. Roles are ordered by name (alphabetical order ascending).	Bug fix
QMX-1232	Reports: Training Dataset DS Job Title Profile	When a Training Activity is linked to multiple document versions (Cosmetic change), this training activity is displayed multiple times in the Job Title Profile Dataset. This is fixed.	Bug fix
QMX-1234	Document / Collaborative Review	The SharePoint Online UID is changed for no apparent reason and prevents operations in QM10 (Start/Stop cycles, cancel in process, etc.). This is fixed.	Bug fix
QMX-1253	Document / Modify Metadata Only	When the Effective Date is set in the last step of the Document Control Process, the Effective Date is then reset to 'Set through Document Control Process' when using the Modify Metadata Only and the document cannot be opened after that. This is fixed.	Bug fix
QMX-1258	Create Curriculum	It is not possible to create a Curriculum with the End Date equal to the Start Date. This is fixed.	Bug fix

Internal Tracking (Ticket No.)	Area(s) Impacted	WHAT is New?	WHY?
QMX-1287	Link Documents (external Documents)	It will not be possible to do a Link Documents action (for linking external documents) without uploading a document. A validation will be done for the presence of a file.	When NO file is uploaded when linking an external document to an item, a wrong error message is displayed and if many documents are linked at the same time, the action fails.
QMX-1298	Document Folder	It is now possible to Unhide a Folder which contains a document that is related to a Training Curriculum.	Bug fix
QMX-1303	eRoom Link and SSO Login Types	The eRoom Link is displayed in SOLABS QM10 application only for users having a SOLABS Identity Login Type, not for other SSO providers such as Azure AD. This is fixed.	Bug fix
QMX-1336	Training /Training Status page	In the Training Status page, the Training Status still display Failed Training after the training is completed successfully (when an attempt has a failing result). This is fixed.	Bug fix
QMX-1412	Training Recurrence	When the recurrence is modified from Document revision to No recurrence, recurrence is recreated if the last document version is Approved, Not Effective. This is fixed.	Bug fix

Internal Tracking (Ticket No.)	Area(s) Impacted	WHAT is New?	WHY?
QMX-1444	Search Process in process Navigation tab.	In the Process Navigation tab, when searching by date, processes having a Start or End Date equal to the dates entered in the field "To" are excluded from the results. This is fixed.	Bug fix
QMX-1450	Training Notification (Late)	Training Late notifications are sent based on the Activity Estimated End Date instead of based on the User Estimated End Date when the user is reassigned following a failed training. This is fixed.	Bug fix
QMX-1451	Login Page	Awesome Fonts displayed after a session has timed out instead of displaying the Login page. This is fixed.	Bug fix
QMX-1456	Modify Metadata Only Periodic Review Notification	When the value of the field Initiate Notifications ahead of Review Date (months) is modified through Modify Metadata Only when a document is effective, the notification timers are not updated accordingly. This is fixed.	Bug fix
QMX-1457	Document Effective Date Parameters.	The behavior of the Effective Date parameter when the Document Type is modified (Modify Document option) has been standardized.	Improve user experience and consistency

Internal Tracking (Ticket No.)	Area(s) Impacted	WHAT is New?	WHY?
QMX-1470	Assign End Users/Assign Trainers/Schedule Users Activity/Provide Second Confirmation/Grade End Users	When hundreds of users need to be assigned to a training activity, there may be a delay when the ADD button is clicked to add these users to the Assigned box (in the different pages). The ADD button is now indicating that the action is ongoing.	Improve communication with end-users
QMX-1476	Training / Setup	When a user has unconfirmed training attendances and is deactivated, the attendances are removed, but their associated notification timers are not removed from the Database. Then if the same user is reactivated, notifications will be sent to the user regardless of if there is an attendance or not. This is fixed.	Bug fix
QMX-1494	Training	When a user is assigned a Training Activity and does not Confirm before the assignment is removed by the Training Administrator, the timers created for the Training Due and Training Late Notifications are not cleared. This is fixed.	Bug fix

Internal Tracking (Ticket No.)	Area(s) Impacted	WHAT is New?	WHY?
QMX-1539	Linking a document as a Superseded, Referred and Curriculum Document	Documents having a version in the below statuses are not excluded from the Search results when linking a document as a Superseded, Referred and Curriculum Document: To Retire, Pending Retire or Awaiting Retire Date. This is fixed.	Bug fix
QMX-1550	QM APP Modify Values.	When a process is completed, the Modify menu is available to users with Modify privileges. However, this menu should only be available for users with Administer privileges. This is fixed.	Bug fix
QMX-1551	Document / Training	It is possible to delete a user when this user never logged in but does have a training record (using the Record Training from External Record function). This is no longer possible.	Bug fix
QMX-1561	Document Approval Workflow	When an approval cycle has 10+ approvers assigned, removing one of them does not update the remaining step orders correctly (Orders should be reset automatically), which causes issues. This is fixed.	Bug fix

Internal Tracking (Ticket No.)	Area(s) Impacted	WHAT is New?	WHY?		
QMX-1568	Notification (Periodic Review Late)	The Periodic Review Late notification timer is no more duplicated when the Next Review Date is in the past. This was the cause for users to receive the same notification many times each week when the next review date is passed.	Bug fix		
CATEGORY: SEC	CATEGORY: SECURITY AND PERFORMANCE ENHANCEMENT				
QMX-929	Process View Pages	When there are a lot of Related Items linked to a process, as well as many documents within a Document Control process, it affects the loading performance of the process view page. This is fixed.	Performance improvement		
QMX-930	Document View Page	When there are a lot of Related Items linked to a document, mainly References or when a document is part of a Document Control process which has many documents in the same request and/or many documents attached, this affects the loading performance of the document view page. This is fixed.	Performance improvement		
QMX-1368	Create / Modify User Account	SSO Interface: Clients using an external SSO provider such as OneLogin or Azure AD can enforce their own password policies without the need for a manual step on the SOLABS' end.	Provide more flexibility to clients in the authentication area		

Internal Tracking (Ticket No.)	Area(s) Impacted	WHAT is New?	WHY?
QMX-1490	Setup: Notifications	The Username is no longer displayed in the Notification where a Temporary Password is provided.	Improve security of solution

NOTE: The list above is not the full list of changes for release 10.10.0. Minor and technical changes (such as packaging or infrastructure enhancements) are not appearing in the release notes. Refer to the **FORM000011 – QM10.10.0 - Change List** for the complete list of changes.

