

RELEASE MEMO FOR SOLABS QM 10.10.0-8

Status: Approved & Effective

Effective Date: 29-Nov-2025

Control Number: MEMO000069

Version: 1.0

DOCUMENT INFORMATION TABLE

Name	Release Memo for SOLABS QM 10.10.0-8
Document Type	Internal Memo
Description	Release Memo for the corrective Release 10.10.0-8.
Control Number	MEMO000069
Version (Internal Version)	1.0 (1.0)
Effective Date	29-Nov-2025
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Area	Product and Quality Management
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Originator (Author)	mboire@solabs.com (Martine Boire)
Document Owner	N/A
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RELATED ITEMS

N/A

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APPROVAL TABLE

Status ¹	Selected for Approval username (Full Name), Title	Approved By username (Full Name)	Meaning	Approval Date
APP	mboire@solabs.com (Martine Boire), <i>Head of Product & Quality Management</i>	mboire@solabs.com (Martine Boire)	Originator (Author)	29-Nov-2025 18:52:03 UTC-05:00
APP	pgaudreau@solabs.com (Philippe Gaudreau), <i>CEO</i>	pgaudreau@solabs.com (Philippe Gaudreau)	Approver	29-Nov-2025 18:56:55 UTC-05:00

¹ Legend:

NS: Not Started

AWA: Awaiting Approval

APP: Approved

REJ: Rejected

STO: Stopped

From: Martine Boire, Head of Product and Quality Management

Date: November 29, 2025

Re: Release Memo for SOLABS QM **10.10.0-8** (Corrective Release)

Subsequent to the qualification of SOLABS QM10 R. 10.10.0 and the update of Adlib Server (Document Transformation Service) to version 2024.1:

An issue was identified affecting document conversion when the original document contains footnotes. In such cases, the conversion to PDF fails and the document page reloads, preventing users from approving the document. The root cause was traced to an Adlib Server defect requiring the deployment of a patch. This issue is tested and released by SOLABS under corrective release -8 (i.e. 10.10.0-8).

This corrective release -8 also includes fixes for the previously observed conversion issues (missing borders) during the upgrade to version Adlib Server 2024.1, as well as additional issues identified afterwards through SOLABS' support.

Conversion issues were addressed by modifying transformation engine rules and the removing dependencies on the legacy engine.

Corrective release 10.10.0-8 is issued and qualified using the following tests:

- Test **SOLABS_ADLIB_QMX_2001_QMX_2157**

Prior to qualification execution, a number of minor and acceptable PDF rendering discrepancies had been identified and documented as known issues. These known issues were reproduced during execution of the test QMX_2157, and are the following:

- One file where an "Approved by" signature appears on the second page in the original document, but on the first page in the converted PDF. All text remains present.
- One file where email text wraps at a slightly different position in a table header compared to the original. No text is missing.
- One file containing only a JPEG image that appears smaller in the converted document than in the original.
- One Visio file in which an arrowhead element is missing in the converted version.
- Two RTF files in which hyperlinks are not functional after conversion.
- One HTML file with an additional blank page in the converted PDF.
- TOC: some levels may not be working (when PDF is open n Chrome only)

These known issues are minor, as they do not compromise the content of the files. They remain under investigation and will be addressed in a future release.

Testing Results:

- Test **SOLABS_ADLIB_QMX_2001_QMX_2157** was executed with a Pass with Issue status.
- No additional issues were encountered during testing of corrective release **10.10.0-8**.

The execution of this test confirms that the issues that were to be addressed by this corrective release have been resolved.

This memo confirms that **SOLABS QM 10.10.0-8** is qualified for deployment in a production environment and can be installed wherever **SOLABS QM 10.10.0, 10.10.0-1, 10.10.0-2, 10.10.0-3, 10.10.0-5, 10.10.0-6** or **10.10.0-7** are in use.