

Dear clients,

March 31, 2026

We are pleased to inform you that preparation activities for the upcoming **10.11 release** will begin in **mid-April 2026** with FLASH PROD to VAL for Enterprise clients.

The **10.11 release is scheduled to be available by the end of April 2026** and introduces several important enhancements, particularly related to the **user interface**. These changes may impact some of your existing procedures, documentation, and training materials.

What to Expect

This release includes meaningful updates designed to improve usability and overall system experience. However, due to the nature of these changes, you may need to:

- Review and update internal procedures
- Adjust documentation
- Adapt training materials for end users

Collaboration & Involvement

A successful upgrade will require **active collaboration between your team and ours**. We understand that this represents an investment of time and effort, and we are committed to making this process as smooth and efficient as possible.

Our team will work closely with you throughout each phase to ensure clarity, alignment, and minimal disruption.

Communication & Support

To support your preparation and transition:

- We will maintain a **regular communication cadence**.
- Key updates, guidance, and materials will be published in our **Knowledge Base**.
- You will have **continuous access to the latest information and resources**.

Our Objective

This release is designed not only to deliver immediate improvements but also to **position your environment for continued enhancements in the future**.

Looking Ahead

We look forward to collaborating with you on this important upgrade and supporting your team every step of the way.

— The SOLABS Team

