

SOLABS QM CORE SOFTWARE - 10.9.0

Status: Approved & Effective

Effective Date: 2021-09-27

Control Number: SICC-GEN013

Version: 1.0

DOCUMENT INFORMATION TABLE

Name	SOLABS QM Core Software - 10.9.0
Document Type	SICC
Description	SICC to update to SOLABS QM 10.9.0 (Core Software)
Control Number	SICC-GEN013
Version (Internal Version)	1.0 (2.0)
Effective Date	2021-09-27
Next Review Date	N/A
Originator (Author)	pdemers@solabs.com (Pascal Demers)
Document Owner	N/A
Document Coordinator	FCT_Support Front Line
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RELATED ITEMS

N/A

SOLABS QM CORE SOFTWARE - 10.9.0

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APPROVAL TABLE

Status ¹	Selected for Approval username (Full Name), Title	Approved By username (Full Name)	Meaning	Approval Date
APP	Any, SICC Approver ENG	kevin.b.langlois@solabs.com (Kevin Byrne-Langlois)	Approver	2021-09-27 14:47:18 UTC-04:00
APP	Any, SICC Approver - PQM	mboire@solabs.com (Martine Boire)	Approver	2021-09-27 15:02:23 UTC-04:00

¹ Legend:

NS: Not Started

AWA: Awaiting Approval

APP: Approved

REJ: Rejected

STO: Stopped

EFFECTIVE



Supporting Information for Change Control

1 CHANGE DESCRIPTION

Update SOLABS QM10 to release 10.9.0, including Datasets and SSRS Reports.

Update or install Audit Management APP (P0044) to release 3.1.0, including Datasets and SSRS Reports. Privileges will be restricted to only "SOLABS System Administrators" (Administer) after install.

- *not applicable for clients having client-specific Audit Management process*

Deploy Custom Report (Excel) for P0044 from Nexgen.

- *not applicable for clients having client-specific Audit Management process*

Update SOLABS Document Control APP (P0007) to release 3.2.0, including Datasets and SSRS Reports.

Setup "per client" back-end configurations for Questionmark.

2 IMPACT ON SOLABS QM SYSTEM

2.1 COMPONENTS IMPACTED

System components:	Impacted
Infrastructure :	No
Core Software (SOLABS QM application):	Yes
Software Configuration:	Yes
Database configuration:	Yes
Process Section (QM APPs):	No
Reports:	Yes
User interface:	Yes
Client Interface / Client-specific program:	No

2.2 IMPACT DESCRIPTION

10.9.0 release notes are available in SOLABS' knowledge base (link below).

SOLABS QM 10.9.0 includes all the 10.8.2 corrective releases (10.8.2-1, 10.8.2-2) hence clients must be running 10.8.2 to a minimum before the upgrade.

Qualification documentation, including detailed change list with change impacts, for SOLABS QM 10.9.0 and QM APPs is available in our eRoom.

2.3 ENVIRONMENTS IMPACTED

Instances/ Environments	Impacted	Intervention Time	Downtime*
VALIDATION	Yes	3-5 hours	3-5 hours
PRODUCTION	Yes	3-5 hours	3-5 hours

* Clients are responsible to notify users prior to downtime periods.

3 INSTRUCTIONS

Validation

1. Execute steps defined in procedure **TINS000109 – Update SOLABS QM to version 10.9.0.**
2. Execute SOLABS 10.9.0 verification checklist.

Production

3. Execute steps defined in procedure **TINS000109 – Update SOLABS QM to version 10.9.0.**
4. Execute SOLABS 10.9.0 verification checklist.

4 RECOMMENDATIONS ON CLIENTS' ACTIVITIES

It is expected that the client follows guidelines as per article:

<https://docs.solabs.com/hc/en-us/articles/4406903106455>

5 RELATED DOCUMENTS

TINS000109 – Update SOLABS QM to version 10.9.0

6 ROLLBACK PROCEDURE

1. Restore backup of Core files.
2. Restore database backup.

EFFECTIVE