

SOLABS QM10: Audit Process P0044 User Guide

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Introduction

Starting with Core Software Release 10.9, the Audit Process is now part of the QM Essentials package and will be available to all clients.

This document provides instructions on the use of the **SOLABS QM10 Audit Process APP P0044** – by guiding you through each step in the process and providing information on the activities, settings and options associated with each step. Detailed information on this process is available in the Process User Functional Design Specification (PUFDS) document that can be found in the Public folder of the SOLABS eRoom.

Refer to the following documents available in the SOLABS Knowledge Base for general information, navigation and functionality common to any **SOLABS QM Process APP** in the **SOLABS QM10 PROCESS Section**.

- **SOLABS QM10: Introduction to PROCESS Section**
- **SOLABS QM10: Notifications Guide**
- **SOLABS QM10 PROCESS Section: Parent/Child Process Relationships**

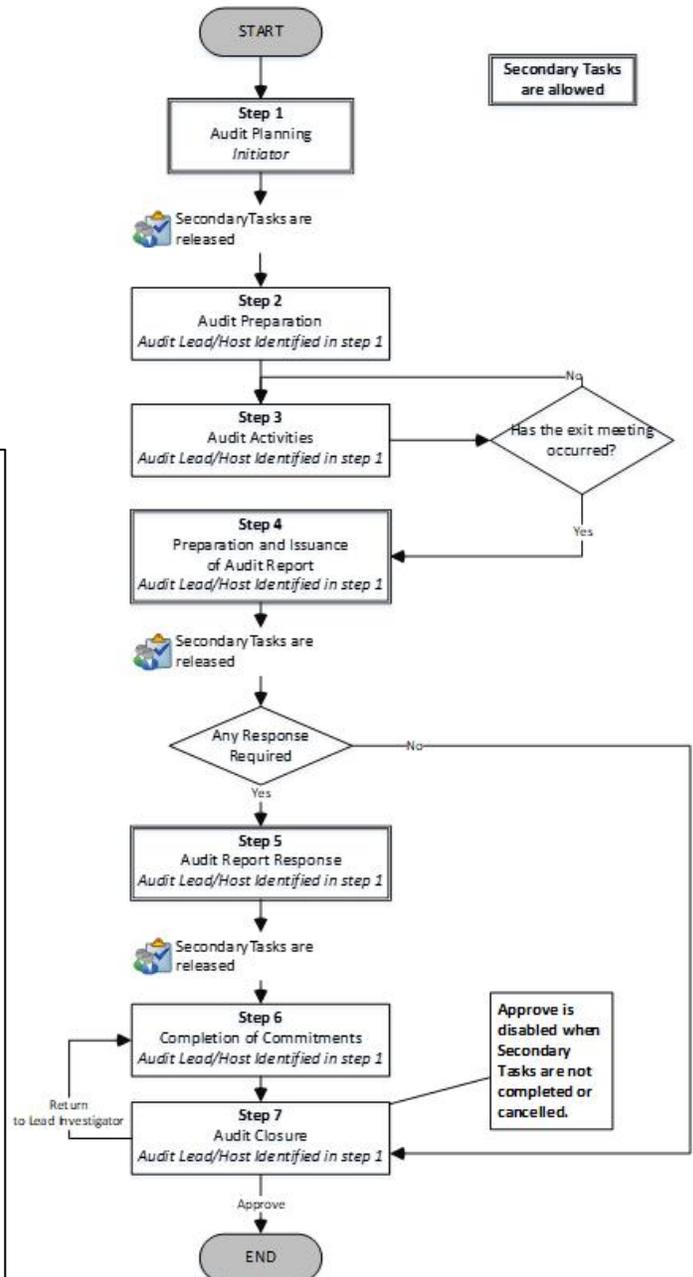
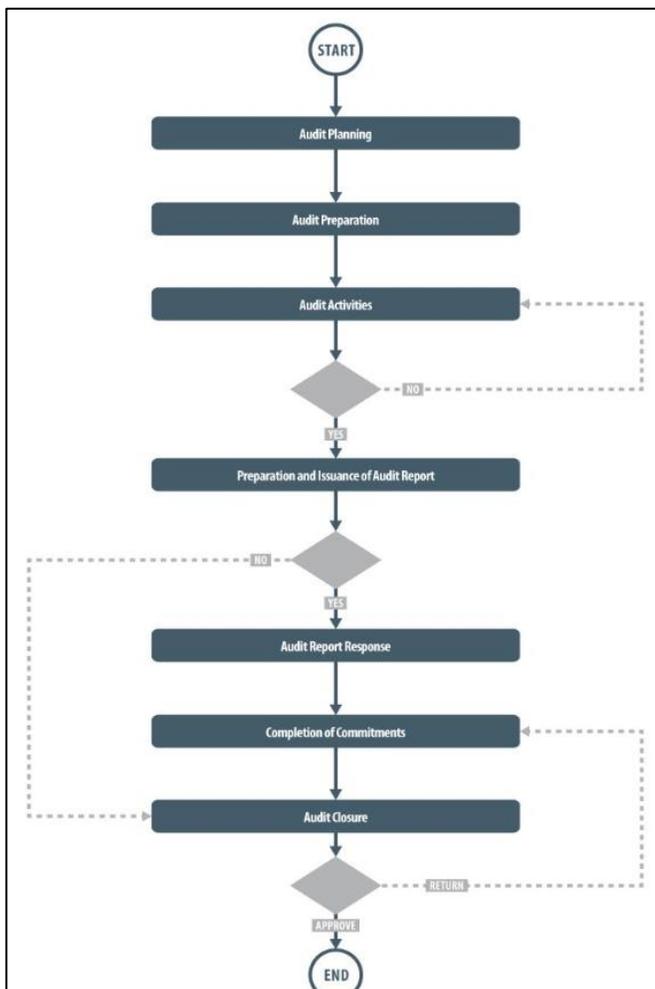
Different steps in a process can be assigned to different roles and/or users in the system, as appropriate. You take action on the step assigned to you. In the Audit Process, many of the steps are assigned to the same user but still maintained as separate steps to formally capture the different activities. A manager can monitor the status of process tasks assigned to their employees by using the Process Section search capabilities or the Process Reports to query process status by user.

Audit Process Flowcharts

The **Audit Process Flowcharts** are displayed on this page for informational purposes only – to show that it is a multi-step process with related decision paths.

The flowchart shown at the right is available as part of the Process User Functional Design Specification (PUFDS) document.

The Flowchart shown below is available within the Process APP. As the process moves along, the active step in that Flowchart is highlighted.



This User Guide is organized into sections for each of the Steps in the Audit Process. The flowchart section for each of those steps will be displayed in larger, more readable format within those sections.

Audit Process – Process Steps

The major steps in the process are displayed in the Process Flowchart by dark-shaded boxes. These major steps are considered Primary Tasks in the process. Decisions made by those involved in the process act to progress it to the next step or return it to a prior step.

Unlike other SOLABS QM Process APPs, there are no **Process Roles** to assign with the **Audit Process P0044**. An **Audit Lead/Host** is identified by the Initiator at Step 1 and will then be responsible for the remaining steps in the process. If the person initiating Step 1 will be the Audit Lead/Host, they can choose themselves.

Starting the Audit Process

From the PROCESS Section in SOLABS QM10, choose Start Process from the Quick Access Process Menu.



At the next screen, locate the listing for the Audit Process and click the blue START button.



You will then be asked to Confirm this action, to move **Status** from *Not Started* to *In Process*. At this point a Unique ID will be assigned to the Audit Process.



The first step on the **Process Flowchart** will now be highlighted when the flowchart is opened.



Step 1: Audit Planning

At Step 1 the user initiating the Audit enters all the required information into the **Process Task Form**.

The fields on the **Process Task Form** are editable text fields, text areas, single-item selection fields or multi-item selection fields. Those with an asterisk (*) are mandatory.

The right-hand **Related Items** menu allows the initiator to **Link Documents** or **Link Processes**, if applicable.

Refer to the separate document **SOLABS QM10: Introduction to PROCESS Section** for information on use of the **right-hand menus** since they are common to all SOLABS QM Process APP screens.

Each of the fields in the **Process Task Form** will be described starting on the next page.

Some of the information entered at Step 1 will determine how the process flows through the remaining steps.

At the bottom of the screen there is a **Save Draft** option if you cannot complete all the required fields at one time or when you need to use the right-hand menus to **Link Documents** or to **Link Processes**.

Submit Save Draft Cancel

Process > Audit > Audit Planning > Act on

Status: In Process

Process Details

Unique ID: AUD-000003 Flowchart: Open

Current Process Tasks: Audit Planning

Process Values

Process Tasks

Name: Audit Planning

Expand all Print all

Process Task Form - Audit Planning

Audit Process ID: AUD-000003

* Title:

* Audit Category:

* GxP Area:

* Audit Type:

Type 1 Type 2

* How will Audit be Conducted?:

* Site Being Audited:

* Audit Performed By:

Third Party Auditor:

Yes No

* Proposed Audit Start Date: Clear

Is Confirmation of the proposed audit date required?:

Yes No

* Audit Lead/Host:

Team Members:

agreer (Arturo Greer) hussman (Bethany Hussman)

* Audit Purpose:

[Quick Text]

* Audit Scope:

[Quick Text]

Process Actions

View
Get Link
Email Link
Move Out of Waiting

Act on

Audit Planning

Related Items

Link Documents
Link Processes
Modify Description
Remove Links

CAUTION: If you navigate away from this page without clicking on either **Submit** or **Save Draft**, all entries will be lost. To complete the information after the **Save Draft** option, you can either choose the **Act On** option from the Process section of your HOME Page, or search for the In-Process Audit and then use the right-hand **Act on Menu** to open the Process Task Form fields.

Completing the Process Task Form:

This sub-section covers the information required for each of the fields in the **Process Task Form at Audit Process Step 1**.

The **Audit Process ID** field will be automatically populated with the next available Audit number.

The **Title** field is mandatory. Choose a clear, concise and intuitive title for the Audit that will quickly communicate the subject. Titles will appear in Audit Reports.

The **Audit Category** and **GxP Area** fields are mandatory. They are Single-item Selection fields with a pre-set list of values.

The **Audit Type** field is mandatory. It is a Multi-item Selection field populated from an **editable Custom List** of Audit Types that your SOLABS System Administrator can customize for your organization.

How will Audit be Conducted?, **Site Being Audited** and **Audit Performed By** are mandatory Single-item Selection fields populated from **editable Custom Lists** that your SOLABS System Administrator can customize for your organization.

Prior to Release 10.9 **How will Audit be Conducted?** allowed for just two set options – either *Questionnaire* or *On Site*. With Releases 10.9 those values and *Remote Audit* will be defaults but the values are editable.

Third Party Auditor is a Yes/No selection. If **Yes** is selected, additional mandatory free-text fields (up to 1024 characters) are displayed for the **Third Party Auditor Name** and the **Third Party Auditor Organization**.

The **Proposed Audit start Date** is a mandatory date field that can be populated directly or from a calendar. A Yes/No selection is then made for **Is Confirmation of the proposed audit date required?** If **Yes** is selected, a **Secondary Task** will automatically be created for that confirmation. See Page 7 below for information on Secondary Tasks.

The screenshot shows the following fields and their details:

- Audit Process ID:** AUD-000003
- Title:** (empty text field)
- Audit Category:** (dropdown menu with options: Regulatory Inspection, Regulatory Inspection of Partner/Supplier, Supplier Audit, Internal Audit, Partner/Customer Audit)
- GxP Area:** (dropdown menu with options: Good Clinical Practices (GCP), Good Laboratory Practices (GLP), Good Manufacturing Practices (GMP), Good Pharmacovigilance Practices (GVP), Good Distribution Practices (GDP))
- Audit Type:** (checkboxes for Type 1, Type 2; callout: Name: AUD_Audit_Type Status: Active Values: Type 1; Type 2; Type 3)
- How will Audit be Conducted?:** (dropdown menu; callout: Name: SOL224_Audit_Conducted_List Status: Active Values: Questionnaire; On Site; Remote Audit)
- Site Being Audited:** (dropdown menu; callout: Name: SOL161_Site_List Status: Active Values: Site 1; Site 2; Site 3; Site A; Site B)
- Audit Performed By:** (dropdown menu; callout: Name: AUD_PerformedBy_List Status: Active Values: Performed By 1; Performed By 2; Performed By 3)
- Third Party Auditor:** (radio buttons for Yes, No; callout: Name: AUD_PerformedBy_List Status: Active Values: Performed By 1; Performed By 2; Performed By 3)
- Third Party Auditor Name:** (text field)
- Third Party Auditor Organization:** (text field)

The screenshot shows the **Proposed Audit Start Date** field with a calendar icon and a date picker showing July 2017. Below it is the **Is Confirmation of the proposed audit date required?** field with radio buttons for Yes and No.

The **Audit Lead/Host** field is mandatory. It is a Single-item Selection field that includes the list of SOLABS QM10 Active Users who have an Account Type of “Standard”. The person chosen will be responsible for the remaining steps in the Audit Process. The initiator can choose themselves too.

The **Team Members** field is not mandatory. It is a Multi-item Selection field that includes the list of SOLABS QM10 Active Users who have an Account Type of “Standard”. It also includes a selection of “Other”. If “Other” is selected, then the field **Specify Team Member Name** is displayed.

The **Audit Purpose** and **Audit Scope** fields are mandatory text area fields (up to 4000 characters allowed) that can also be populated by **Quick Text**.

The screenshot shows the Audit Planning form with the following fields and annotations:

- Audit Lead/Host:** A dropdown menu with a list of users: csanders (Christina Sanders), dbarnes (Donald Barnes), dkersey (David Kersey), dkim (Doreen Kim), drennold (Delores Rennold), dthomas (Daniel Thomas), eblake (Evan Blake). An arrow points from the text box "AUD_Audit_Purpose_QuickText_List" to this field.
- Team Members:** A multi-item selection list with radio buttons for: administrator (Default Admin), aheath (Alissa Heath), amoore (Alice Moore), ariver (Alan River), arivera (Amy Rivera), bgreen (Bonnie Green). An arrow points from the text box "AUD_Audit_Scope_QuickText_List" to this field.
- Audit Purpose:** A text area field with a "[Quick Text]" label and a dropdown arrow.
- Audit Scope:** A text area field with a "[Quick Text]" label and a dropdown arrow.

Quick Text lists are **editable Custom Lists** maintained by your SOLABS QM10 Administrator to be unique for your organization and provide consistency of related terminology.

Creating Secondary Tasks

The initiator of the Audit Process can create **Secondary Tasks** that will be associated with the Audit. These Secondary Tasks can be assigned to appropriate Users for activities required to support completion of the Audit.

The screenshot shows the "Secondary Tasks" section with the following details:

- Secondary Task 1:** A task with a checked checkbox and the name "Obtain Audit Confirmation".
- Type:** A dropdown menu set to "Task".
- Description:** A text area containing "Send Letter confirming Audit Date".
- Due Date:** A date picker field.
- Originator:** A dropdown menu set to "aaguilar (Antoinette Aguilar)".
- Assignee (Role):** A dropdown menu.
- Assignee (User):** A dropdown menu.
- Buttons:** "Remove" and "+ADD" buttons.

The **Secondary Task** section is underneath the Process Task Form, but still on the Audit Planning screen.

As mentioned above, if **Yes** was selected for the **Is Confirmation of the proposed audit date required?** field, a Secondary Task will automatically be created for that confirmation, with the **Originator** field defaulting to the person initiating Step 1 of the Audit Process. The mandatory fields for **Due Date**, **Assignee (Role)** and **Assignee (User)** will need to be populated with an appropriate date and assignee.

Secondary Tasks

Secondary Task 1

Type:

* Description:

* Due Date: 

Originator:

* Assignee (Role):

* Assignee (User):

Remove

Another Secondary Tasks can be created by selecting **Secondary Task 1**.

After selecting **Secondary Task 1**, additional fields will be displayed to define and assign that task.

Replace the text “Secondary Task 1” with an appropriate Title for the task.

The task **Type** can then be chosen from a drop-down list. Pre-Implementation tasks will need to be completed prior to Audit Closure.

The **Description** and **Due Date** fields are mandatory for each Task. Choose due dates appropriate to ensure tasks are completed in a time frame that supports on time Audit closure.

The **Originator** field will default to the User initiating the Audit Process and completing Step 1.

Both the **Assignee (Role)** and the **Assignee (User)** fields must be completed for the chosen User. The drop-down lists will bring up the Active Roles list and the Active Users list. It is a good practice to consult with the planned Assignee ahead of time to ensure they are able to complete the task in a timeframe that supports on time Audit closure.

To assign by **Role**, choose the appropriate Function Role from the list. All Users with that Role will then appear in the **Assignee (User)** drop-down list so that the appropriate person can be selected. To assign by **User**, choose the appropriate User from the list. Their Function Role will then appear in the **Assignee (Role)** drop-down list and must be selected.

The **+ADD** button can be used to create additional Secondary Tasks.

The Assignees will receive email Notifications and see the View/Act On options for their Secondary Tasks on their SOLABS QM10 HOME Page. The **Secondary Tasks**, and the status, are listed under **Related Items** at the bottom of the screen at any Audit Step.

TASKS	
Due this week / last week	
Name: Obtain Audit Confirm[...]	ID: Task-00000042 (AUD-000014) Due: 12-Jul-2019 Status: Not Started View Act on

Initiating a Related Process

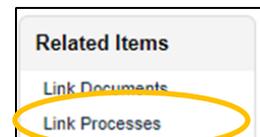
To initiate a new **SOLABS QM10 Process** from within this Process, check the **Available Processes** box.

The **Available Processes** field is a Single-item selection field populated with a list of the Process APPs deployed at your organization.

Choose the **Process Relation** as either a **Dependent Process** (must be completed before the Audit is closed), or a **Related Process**.

The mandatory **Initiator** to field is a Single-item selection field populated by the list of all Active Users. The person chosen in this field will be the person who will be assigned **Step 1** of the process being initiated. There is also an option to choose **myself**, if you would like to initiate both processes concurrently as the initiator. The Audit process will then be the **Parent Process** of the new process being initiated.

If a Related Process was already initiated, separately from this Audit, it can be linked as a **Related Item** using the right-hand menu option under **Related Items**. In this case, do not select the Available Processes box and instead use the **Link Processes** option.



Whether linking an existing process or initiating a new one, the **Related Processes** will be listed in the **Related Items** section, along with any **Secondary Tasks** and **Related Documents**, when Audit **Step 1** is Submitted and Confirmed.

Related Items	
Secondary Tasks	
Name: Obtain Audit Confirm[...] Started	Unique ID: Task-00000044 Due: 12-Jul-2019 Status: Not Started View Act on
Name: Notify Internal Pers[...] Started	Unique ID: Task-00000045 Due: 12-Jul-2019 Status: Not Started View
Expand all	
Related Processes	
Unique ID: CAPA-000021 Date Initiated: 20-Nov-2017 Status: Completed	View
Current Process Task: N/A	
Expand all	
Linked in the Following Processes	
Unique ID: CAPA-000046 Date Initiated: 11-Mar-2019 Status: In Process	View Act on
Current Process Task: With Owner for CAPA Completion	
Expand all	

Submit and Confirm

When all information has been entered into the **Process Task Form**, any **Linked Documents** or **Linked Processes** have been added, any **Secondary Tasks** have been created and any new **Related Processes** have been initiated, click **Submit** and then **Confirm** to progress the Audit process to **Step 2 – Audit Preparation**.

The Process Flowchart will highlight the next step of the process and the person chosen in **Step 1** as the **Audit Lead/Host** will be listed. The **Audit Lead/Host** will also receive an email Notification and will see the **Audit Preparation** task listed on their SOLABS QM10 HOME Page.

Process > Audit > View Status: In Process

Process Details

Name: Audit	Date Initiated: 16-Nov-2018 13:24:05
Unique ID: AUD-000014	Initiated by: gdxixon (Gretchen Dixson)
Day(s) opened: 235	Date Closed: <empty>
Secondary Tasks Completion (%): 0 (0/2)	Dependent Processes Completion (%): 0 (0/0)
Current Process Tasks	Currently with
Audit Preparation	jclark (Jaqueline Clark)

Flowchart: Open 

Process Values

Process Tasks	
Name: Audit Planning	Last Confirmation Date: 09-Jul-2019 15:53:08
Name: Audit Preparation	
Expand all Print all	

Related Items

Secondary Tasks			
Name: Obtain Audit Confirm[...]	Unique ID: Task-00000042	Due: 12-Jul-2019	Status: Not Started View
Name: Inform Internal Pers[...]	Unique ID: Task-00000043	Due: 12-Jul-2019	Status: Not Started View
Expand all			

Step 2: Audit Preparation

At this step in the Audit Process, the **Audit Lead/Host** chosen at Step 1 will receive an email Notification and will see their **Audit Preparation** task listed in the Process section of their SOLABS QM10 HOME Page. Even if the Lead Auditor was the one who initiated the process, they will receive a new email Notification so that activities for **Audit Preparation** are captured as a separate step.

Jaqueline Clark

Home > Views

PROCESSES

Received this week / last week			
Unique ID: AUD-000014	Date Initiated: 16-Nov-2018	Status: In Process	View Act on
Current Process Task: Audit Preparation			

Viewing the Audit Preparation Task

If the **Audit Lead/Host** clicks on the **View** option to the right of the Process Task, they will get the same screen shown above.

From the View screen, there are **Expand all** options under the **Process Values** table and the **Related Items** table, that can be used to see more detail on the information entered by the initiator at Step 1. They can also click on the **View** option to the right of any individual **Related Items** (Secondary Tasks, Linked Documents, Linked Processes) to go to the **Task Details**, **Document Details** or **Process Details** screens associated with those Related Items. From any of those screens they can quickly return to the Process since it will be listed as a **Related Item** on all of those screens. See example below.

In this example, clicking on View for a Secondary Task listed in AUD-000014 brings up the Task Details screen for that assigned Task.

AUD-000014 is listed as a **Related Item** for that Task. To get back to AUD-000014, the Reviewer can click on the **View** option.

Task Details	
Name: Inform Internal Personnel of Planned Audit Date	
Type: Task	Unique ID: Task-00000043
Description: Inform all internal personnel of this planned audit, since documentation is managed in all areas.	
Reference Date: 09-Jul-2019	
Location: Root\AUD-000014 Process Task Group\Audit Planning Task Group	
Estimated Start Day Offset: 0	Estimated End Day Offset: 3
Estimated Start Date: 09-Jul-2019	Estimated End Date: 12-Jul-2019
Start Date: N/A	End Date: N/A
Status: Not Started	
Comments:	
Task Ownership	
Originator: gdixson (Gretchen Dixson)	
Assignee (Role): FCT_Documentation Coordinator	
Assignee (User): jclark (Jaqueline Clark)	
Related Items	
Main Related Process	
Unique ID: AUD-000014 Date Initiated: 16-Nov-2018 Status: In Process View	
Current Process Task: Audit Preparation	

Acting on the Audit Preparation Task

When the **Audit Lead/Host** clicks on the **Act on** option to the right of the Process Task, they will go immediately to the Act on screen for their **Audit Preparation** task.

As described above, the **Audit Lead/Host** can use the **Expand all** option under the Process Values table to see all information entered by the Initiator at Step 1.

The **Process Task Form** includes a multi-item selection field for **Completed Preparation Activities**, an editable text area for **Comments**, and a date field for the **Confirmed Audit Date**. Fields with an asterisk (*) are mandatory. More information on the use of these fields is provided starting on the next page.

The right-hand **Related Items** menu allows the **Audit Lead/Host** to **Link Documents** or **Link Processes**, if applicable. There is a section under the Process Task to initiate new **Related Processes**.

Process > Audit > **Audit Preparation > Act on** Status: In Process

Process Details		Process Actions						
Unique ID: AUD-000014	Flowchart: Open		View Get Link Email Link Move Out of Waiting					
Current Process Tasks: Audit Preparation		Act on Audit Preparation						
Process Values			Related Items Link Documents Link Processes Modify Description Remove Links					
<table border="1"> <thead> <tr> <th colspan="2">Process Tasks</th> </tr> </thead> <tbody> <tr> <td>Name: Audit Planning</td> <td>Last Confirmation Date: 09-Jul-2019 15:53:08</td> </tr> <tr> <td>Name: Audit Preparation</td> <td></td> </tr> </tbody> </table> <p style="text-align: right;">Expand all Print all</p>		Process Tasks		Name: Audit Planning	Last Confirmation Date: 09-Jul-2019 15:53:08	Name: Audit Preparation		Related Information Summary Report
Process Tasks								
Name: Audit Planning	Last Confirmation Date: 09-Jul-2019 15:53:08							
Name: Audit Preparation								
Process Task Form - Audit Preparation								
* Completed Preparation Activities:								
<input type="checkbox"/> Activities 1 Expand <input type="checkbox"/> Activities 2								
Comments:								
<input type="text"/> <input type="button" value="Clear"/>								
* Confirmed Audit Date:								
<input type="text"/> <input type="button" value="Clear"/>								
Secondary Tasks								
<input checked="" type="checkbox"/> Obtain Audit Confirmation Due Date: 12-Jul-2019 Type: Task Originator: gdixson (Gretchen Dixson)								
<input checked="" type="checkbox"/> Inform Internal Personnel of Planned Audit Date Due Date: 12-Jul-2019 Type: Task Originator: gdixson (Gretchen Dixson)								
Related Processes								
<input type="checkbox"/> * Available Processes:								

Refer to the separate document **SOLABS QM10: Introduction to PROCESS Section** for information on use of the **right-hand menus** since they are common to all SOLABS QM Process APPs.

Initiation of Secondary Tasks or a Document Control Process is not allowed at Step 2.

There is a **Save Draft** option at the bottom if all the required fields cannot be completed at one time or when using the right-hand menu to **Link Documents** or **Link Processes**.



CAUTION: Navigating away from this page without clicking on either **Submit** or **Save Draft**, will result in all entries being lost. To complete the information after the Save Draft option, choose either the Act On option from the Process section of your HOME Page, or search for the Audit Process and then use the right-hand Act on Menu to open the Process Task Form fields.

* Completed Preparation Activities:

- Activities 1
- Activities 2
- Activities 3
- Other

Name: AUD_Comp_Activities **Status:** Active
Values : Activities 1 ; Activities 2 ; Activities 3

* Specify Other Activity:

Select all Deselect all

Completed Preparation Activities is a Multi-item Selection field of values from an editable Custom List. The option “Other” is also included. If “Other” is selected, the mandatory **Specify Other Activity** text field (up to 1024 characters) is displayed.

Comments:

* Confirmed Audit Date:

Clear

There is an optional text area field for **Comments**, that allows up to 4000 characters.

The **Confirmed Audit Date** field is mandatory and is populated from a calendar.

When Step 2 is Submitted and Confirmed, the Audit Process moves to **Step 3: Audit Activities**. It stays assigned to the **Audit Lead/Host**.

The Process Flowchart will highlight the next step of the process. The **Audit Lead/Host** will also receive an email Notification and will see the **Audit Activities** task listed on their SOLABS QM10 HOME Page.

Process Details

Name: Audit **Date Initiated:** 16-Nov-2018 13:24:05
Unique ID: AUD-000014 **Initiated by:** gdixon (Gretchen Dixon)
Day(s) opened: 236 **Date Closed :** <empty>
Secondary Tasks Completion (%) : 0 (0/2) **Dependent Processes Completion (%) :** 0 (0/0)

Current Process Tasks **Currently with**
 Audit Activities jclark (Jaqueline Clark)

Flowchart: Open

Process Values

Process Tasks
Name: Audit Planning Last Confirma
Name: Audit Preparation Last Confir
Name: Audit Activities

Expand all Print all

Related Items

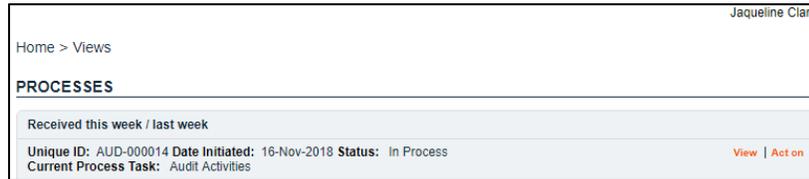
Secondary Tasks

Name: Obtain Audit Confirm[...] Unique ID: Task-00000042 Due: 12-Jul-2019 Status: Not Started View
Name: Inform Internal Pers[...] Unique ID: Task-00000043 Due: 12-Jul-2019 Status: Not Started View Act on

Expand all

Step 3: Audit Activities

At this step in the Audit Process, the **Audit Lead/Host** chosen at Step 1 will receive an email Notification and will see their **Audit Activities** task listed in the Process section of their SOLABS QM10 HOME Page. Even if the Lead Auditor was the one who initiated the process, they will receive a new email Notification so that activities for **Audit Activities** are captured as a separate step.



Viewing the Audit Activities Task

If the **Audit Lead/Host** clicks on the **View** option to the right of the Process Task, they will get the same screen shown above.

From the View screen, they can use the **Expand all** options under the **Process Values** table and the **Related Items** table to see more detail on the information entered at prior steps. They can also click on the **View** option to the right of any individual **Related Items** (Secondary Tasks, Linked Documents, Linked Processes) to go to the **Task Details**, **Document Details** or **Process Details** screens associated with those Related Items. From any of those screens they can quickly return to the Process since it will be listed as a **Related Item** on all of those screens.

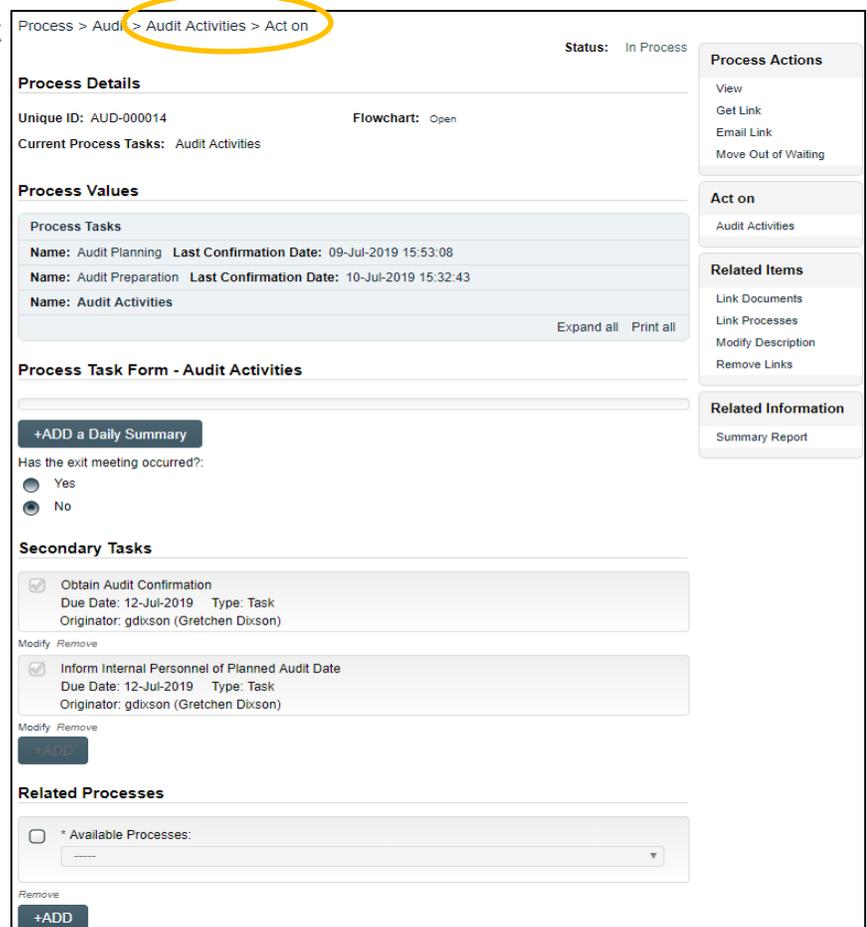
Acting on the Audit Activities Task

When the **Audit Lead/Host** clicks on the **Act on** option to the right of the Process Task, they will go immediately to the Act on screen for their **Audit Activities** task.

As described above, the **Audit Lead/Host** can use the **Expand all** option under the Process Values table to see all information entered in prior steps.

The **Process Task Form** includes the ability to add daily summaries and to indicate when the final exit meeting has occurred. These are described in more detail on the next page.

The right-hand **Related Items** menu allows the **Audit Lead/Host** to **Link Documents** or **Link Processes**, if applicable. There is a section under the Process Task to initiate new **Related Processes**.



Refer to the separate document **SOLABS QM10: Introduction to PROCESS Section** for information on use of the **right-hand menus** since they are common to all SOLABS QM Process APPs.

Initiation of Secondary Tasks or a Document Control Process is not allowed at Step 3.

There is a **Save Draft** option at the bottom if all the required fields cannot be completed at one time or when using the right-hand menu to **Link Documents** or **Link Processes**.



CAUTION: Navigating away from this page without clicking on either **Submit** or **Save Draft**, will result in all entries being lost. To complete the information after the Save Draft option, choose either the Act On option from the Process section of your HOME Page, or search for the Audit Process and then use the right-hand Act on Menu to open the Process Task Form fields.

The **Process Task Form** for the **Audit Activities** step includes a **+ADD a Daily Summary** button. Each time the button is clicked, the following group of fields is displayed above it.



* Date of the Daily Summary:
  Clear

* Summary of the day:

Purpose of the meeting:
 Daily
 Close
 Other

* Summary of the meeting:

Preliminary Findings:

Remove

+ADD a Daily Summary

Date of the Daily Summary is a mandatory date field that is populated from a calendar.

Summary of the day is a mandatory text area allowing for 4000 characters.

Purpose of the meeting is a set of radio buttons allowing for choice of **Daily**, **Close** or **Other**. It defaults to Daily.

Summary of the meeting is a mandatory text area allowing for 4000 characters.

Preliminary Findings is an optional text area allowing for 4000 characters.

Has the exit meeting occurred?:

Yes

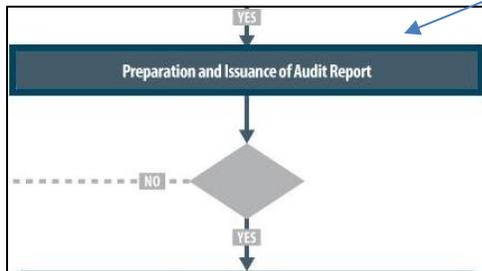
No

Has the exit meeting occurred? Is a set of radio buttons allowing for a **Yes** or **No** selection. It defaults to No. If No is selected, the Audit Process will stay at **Step 3 – Audit Activities** to allow continued addition of Daily information.

If **Yes** is selected, the Audit Process will progress to **Step 4 – Preparation and Issuance of Audit Report** upon submission and confirmation of Step 3.

The process stays assigned to the **Audit Lead/Host** for Step 4.

The Process Flowchart will highlight the next step of the process. The **Audit Lead/Host** will also receive an email Notification and will see the **Preparation and Issuance of Audit Report** task listed on their SOLABS QM10 HOME Page.



Process Details	
Name: Audit	Date Initiated: 16-Nov-2018 13:24:05
Unique ID: AUD-000014	Initiated by: gdixson (Gretchen Dixon)
Day(s) opened: 237	Date Closed: <empty>
Secondary Tasks Completion (%): 100 (2/2)	Dependent Processes Completion (%): 0 (0/0)
Current Process Tasks	Currently with
Preparation and Issuance of Audit Report	jclark (Jaqueline Clark)
Flowchart: Open	
Process Values	
Process Tasks	
Name: Audit Planning	Last Confirmation Date: 09-Jul-2019 15:53:08
Name: Audit Preparation	Last Confirmation Date: 10-Jul-2019 15:32:43
Name: Audit Activities	Last Confirmation Date: 11-Jul-2019 16:05:22
Name: Preparation and Issuance of Audit Report	
Expand all Print all	
Related Items	
Secondary Tasks	
Name: Obtain Audit Confirm[...]	Unique ID: Task-00000042 Due: 12-Jul-2019 Status: Completed View
Name: Inform Internal Pers[...]	Unique ID: Task-00000043 Due: 12-Jul-2019 Status: Completed View

Step 4: Preparation and Issuance of Audit Report

At this step in the Audit Process, the **Audit Lead/Host** chosen at Step 1 will receive an email Notification and will see their **Preparation and Issuance of Audit Report** task listed in the Process section of their SOLABS QM10 HOME Page. Even if the Lead Auditor was the one who initiated the process, they will receive a new email Notification so that activities for **Preparation and issuance of Audit Report** are captured as a separate step.

Jaqueline Clark	
Home > Views	
PROCESSES	
Received this week / last week	
Unique ID: AUD-000014	Date Initiated: 16-Nov-2018 Status: In Process View Act on
Current Process Task: Preparation and Issuance of Audit Report	

Viewing the Preparation and Issuance of Audit Report Task

If the **Audit Lead/Host** clicks on the **View** option to the right of the Process Task, they will get the same screen shown above.

From the View screen, they can use the **Expand all** options under the **Process Values** table and the **Related Items** table to see more detail on the information entered at prior steps. They can also click on the **View** option to the right of any individual **Related Items** (Secondary Tasks, Linked Documents, Linked Processes) to go to the **Task Details, Document Details** or **Process Details** screens associated with those Related Items. From any of those screens they can quickly return to the Process since it will be listed as a **Related Item** on all of those screens.

Acting on the Preparation and Issuance of Audit Report Task

When the **Audit Lead/Host** clicks on the **Act on** option to the right of the Process Task, they will go immediately to the Act on screen for their **Preparation and Issuance of Audit Report** task.

As described above, the **Audit Lead/Host** can use the **Expand all** option under the Process Values table to see all information entered in prior steps.

The **Process Task Form** includes the fields necessary to summarize the outcome of the audit. These are described in more detail on the next page.

The right-hand **Related Items** menu allows the **Audit Lead/Host** to **Link Documents** or **Link Processes**, if applicable.

Refer to the separate document **SOLABS QM10: Introduction to PROCESS Section** for information on use of the **right-hand menus** since they are common to all SOLABS QM Process APPs.

New Secondary Tasks and Related Processes can be initiated at Step 4 but initiation of a Document Control Process is not allowed.

Process > Audit > Preparation and Issuance of Audit Report > Act on

Status: In Process

Process Actions

- View
- Get Link
- Email Link
- Move Out of Waiting

Act on

- Preparation and Issuance of Au[...]

Related Items

- Link Documents
- Link Processes
- Modify Description
- Remove Links

Related Information

- Summary Report

Process Details

Unique ID: AUD-000014 Flowchart: Open

Current Process Tasks: Preparation and Issuance of Audit Report

Process Values

Process Tasks
Name: Audit Planning Last Confirmation Date: 09-Jul-2019 15:53:08
Name: Audit Preparation Last Confirmation Date: 10-Jul-2019 15:32:43
Name: Audit Activities Last Confirmation Date: 11-Jul-2019 16:05:22
Name: Preparation and Issuance of Audit Report

Expand all Print all

Process Task Form - Preparation and Issuance of Audit Report

* Audit Report Attached:

* Audit Report Date:

Is Confirmation of the audit report reception required?:

Yes

No

Are Responses Required?:

Yes

No

* Date Responses Due:

* Executive Summary:

Finding Summary

* Number of Critical Findings:

* Number of Major Findings:

* Number of Minor Findings:

* Number of Comments:

Comments:

* Audit Report Attached:

* Audit Report Date:

-----  Clear

The **Audit Report Attached** field is a mandatory single-item selection field with values of **Yes** or **No**. If **No** is selected, a mandatory text area is displayed, allowing for up to 4000 characters. The Audit Report can be attached to a Related Item using the right-hand Link Documents menu option.

* Audit Report Attached:

No

* Justification:

The mandatory **Audit Report Date** field can be populated by a calendar.

Is Confirmation of the audit report reception required?:

Yes

No

Is Confirmation of the audit report reception required? is a radio button allowing for choices of **Yes** or **No**, and defaulting to **Yes**. When the choice is **Yes**, a Secondary Task is automatically created for this activity.

Obtain Confirmation of Audit Report Reception

Type:

Task

* Description:

Send Letter confirming Audit Report Reception

* Due Date:

----- 

Originator:

jclark (Jaqueline Clark)

* Assignee (Role):

* Assignee (User):

Are Responses Required?:

Yes

No

* Date Responses Due:

-----  Clear

Are Responses Required? is a radio button allowing for choices of **Yes** or **No**, and defaulting to **Yes**. When the choice is **Yes**, a mandatory **Date Responses Due** field can be populated using a calendar.

When a **Yes** choice is selected, the Audit process will move to **Step 5 – Audit Report Responses** upon confirmation of Step 4. When **No** is selected, the process will move to **Step 7 – Audit Closure** upon confirmation of Step 4.

The following fields provide entry of information to summarize the Audit. The **Executive Summary** is a text area allowing for up to 4000 characters. The **Finding Summary** section includes mandatory fields for **Number of Critical Findings**, **Number of Major Findings**, **Number of Minor Findings** and **Number of Comments**. There is also an optional **Comments** field.

<p>* Executive Summary:</p> <div style="border: 1px solid black; height: 80px; width: 100%;"></div>
<p>Finding Summary</p> <p>* Number of Critical Findings:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>
<p>* Number of Major Findings:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>
<p>* Number of Minor Findings:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>
<p>* Number of Comments:</p> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>
<p>Comments:</p> <div style="border: 1px solid black; height: 80px; width: 100%;"></div>

The **Save Draft** option is available at the bottom if all the required fields cannot be completed at one time or when using the right-hand menu to **Link Documents** or **Link Processes**.



CAUTION: Navigating away from this page without clicking on either **Submit** or **Save Draft**, will result in all entries being lost. To complete the information after the Save Draft option, choose either the Act On option from the Process section of your HOME Page, or search for the Audit Process and then use the right-hand Act on Menu to open the Process Task Form fields.

Since **Yes** was selected at Step 4 for **Audit Responses Required**, the Audit Process moves to **Step 5 – Audit Report Response**.

The Process Flowchart will highlight the next step of the process. The **Audit Lead/Host** will also receive an email Notification and will see the **Audit Report Response** task listed on their SOLABS QM10 HOME Page.

Process Details

Name: Audit	Date Initiated: 16-Nov-2018 13:24:05
Unique ID: AUD-000014	Initiated by: gdixson (Gretchen Dixson)
Day(s) opened: 238	Date Closed: <empty>
Secondary Tasks Completion (%): 67 (2/3)	Dependent Processes Completion (%): 0 (0/0)

Current Process Tasks **Currently with**
 Audit Report Response jclark (Jaqueline Clark)

Flowchart: [Open](#)

Process Values

Process Tasks
Name: Audit Planning Last
Name: Audit Preparation Last
Name: Audit Activities Last Confirmation Date: 11-Jul-2019 16:05:22
Name: Preparation and Issuance of Audit Report Last Confirmation Date: 12-Jul-2019 15:56:53
Name: Audit Report Response

[Expand all](#) [Print all](#)

Related Items

Secondary Tasks

Name: Obtain Audit Confirm[...]	Unique ID: Task-00000042	Due: 12-Jul-2019	Status: Completed	View
Name: Inform Internal Pers[...]	Unique ID: Task-00000043	Due: 12-Jul-2019	Status: Completed	View
Name: Obtain Confirmation [...]	Unique ID: Task-00000046	Due: 14-Aug-2019	Status: Not Started	View

[Expand all](#)

Related Documents

Name: Audit Report	No.: <empty>	Due: <empty>	Status: Approved & Effective	Open View
---------------------------	---------------------	---------------------	-------------------------------------	---

[Expand all](#)

Step 5: Audit Report Response

At this step in the Audit Process, the **Audit Lead/Host** chosen at Step 1 will receive an email Notification and will see their **Audit Report Response** task listed in the Process section of their SOLABS QM10 HOME Page. Even though they have been assigned most steps in the process, they will receive a new email Notification so that activities for the **Audit Report Response** are captured as a separate step.

Jaqueline Clark

Home > Views

PROCESSES

Received this week / last week
Unique ID: AUD-000014 Date Initiated: 16-Nov-2018 Status: In Process View Act on Current Process Task: Audit Report Response

Viewing the Audit Report Response Task

If the **Audit Lead/Host** clicks on the **View** option to the right of the Process Task, they will get the same screen shown above.

As with other steps, from the View screen, they can use the **Expand all** options under the **Process Values** table and the **Related Items** table to review detail from prior steps. They can also click on the **View** option to the right of any individual **Related Items** (Secondary Tasks, Linked Documents, Linked Processes) to go to the **Task Details, Document Details** or **Process Details** screens associated with those Related Items. From any of those screens they can quickly return to the Process since it will be listed as a **Related Item** on all of those screens.

Acting on the Audit Report Response Task

When the **Audit Lead/Host** clicks on the **Act on** option to the right of the Process Task, they will go immediately to the Act on screen for their **Audit Report Response** task. As described above, the **Audit Lead/Host** can use the **Expand all** option under the Process Values table to see all information entered in prior steps.

The **Process Task Form** includes the fields necessary to enter the details regarding the Audit Report Response. These are described in more detail on the next page.

The right-hand **Related Items** menu allows the **Audit Lead/Host** to **Link Documents** or **Link Processes**, if applicable.

Refer to the separate document **SOLABS QM10: Introduction to PROCESS Section** for information on use of the **right-hand menus** since they are common to all SOLABS QM Process APPs.

New Secondary Tasks and Related Processes can be initiated at Step 5 but initiation of a Document Control Process is not allowed.

Process > Audit > **Audit Report Response > Act on**

Status: In Process

Process Actions

- View
- Get Link
- Email Link
- Move Out of Waiting

Act on

- Audit Report Response

Related Items

- Link Documents
- Link Processes
- Modify Description
- Remove Links

Related Information

- Summary Report

Process Details

Unique ID: AUD-000014 Flowchart: Open

Current Process Tasks: Audit Report Response

Process Values

Process Tasks	
Name: Audit Planning	Last Confirmation Date: 09-Jul-2019 15:53:08
Name: Audit Preparation	Last Confirmation Date: 10-Jul-2019 15:32:43
Name: Audit Activities	Last Confirmation Date: 11-Jul-2019 16:05:22
Name: Preparation and Issuance of Audit Report	Last Confirmation Date: 12-Jul-2019 15:56:53
Name: Audit Report Response	

Expand all Print all

Process Task Form - Audit Report Response

* All Responses accepted

Date All Response Accepted:

Date the Audit Response Letter Sent:

Date the Acknowledgement Letter Received:

Is tracking of any audit commitments required?:

Yes

No

Create a Secondary task for each commitment

Is a CAPA required?:

Yes

No

* Description of CAPA:

* CAPA #:

These two fields are displayed only if the **Audit Category at Step 1** was selected as one of the following:

- Regulatory Inspection
- Internal Audit
- Partner/Customer Audit

The field **Date Acceptability of Audit Response Letter Sent** is displayed instead if the **Audit Category at Step 1** was one of the following:

- Regulatory Inspection of Partner/Supplier
- Supplier Audit

Date Acceptability of Audit Response Letter Sent:

When dates are entered, messages will appear in red as a reminder to attach the applicable letters.

Date Acceptability of Audit Response Letter Sent:

Attach Acceptability of Audit Response Letter

Date the Audit Response Letter Sent:

Attach Audit Response Letter

Date the Acknowledgement Letter Received:

Attach Acknowledgement Letter

Is tracking of any audit commitments required?:

Yes

No

Is tracking of any audit commitments required? is a **Yes** or **No** radio button selection. The choice defaults to **Yes**. When **Yes** is selected, a message will appear in red below the radio buttons as a reminder to create Secondary Tasks for each commitment.

Create a Secondary task for each commitment

Is a CAPA required?:

Yes, initiated in SOLABS QM

Yes, initiated outside SOLABS QM

No

A CAPA process must be initiated in the Related Processes section.

Is CAPA required? is a radio button selection with three possible selections. The choice defaults to **Yes, initiated in SOLABS QM10** if a CAPA Process is deployed in the instance of SOLABS QM.

Yes, initiated outside SOLABS QM

No

* CAPA #:

If there is not a CAPA Process deployed in the instance of SOLABS QM, that option is grayed and the default is **Yes, initiated outside SOLABS QM**.

If **No** is selected, there are no other fields displayed.

When the selection is **Yes, initiated in SOLABS QM**, Step 5 will not be able to be Submitted until a CAPA is initiated from within the Audit Process using the **Related Processes** section. The Submit button will be grayed out:

Related Processes

* Available Processes:

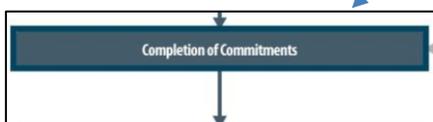
The new CAPA can be chosen as **Dependent** or **Related**. The Audit Process will be the Parent Process to the new CAPA.

As with previous steps, there is a **Save Draft** option at the bottom if all the required fields cannot be completed at one time or when using the right-hand menu to **Link Documents** or **Link Processes**.

CAUTION: Navigating away from this page without clicking on either **Submit** or **Save Draft**, will result in all entries being lost. To complete the information after the Save Draft option, choose either the Act On option from the Process section of your HOME Page, or search for the Audit Process and then use the right-hand Act on Menu to open the Process Task Form fields.

When Step 5 is Submitted and Confirmed, the Audit Process will progress to **Step 6 – Completion of Commitments**.

The Process Flowchart will highlight the next step of the process. The **Audit Lead/Host** will also receive an email Notification and will see the **Completion of Commitments** task listed on their SOLABS QM10 HOME Page.



Process Details	
Name: Audit	Date Initiated: 16-Nov-2018 13:24:05
Unique ID: AUD-000014	Initiated by: gdxison (Gretchen Dixon)
Day(s) opened: 252	Date Closed : <empty>
Secondary Tasks Completion (%): 33 (2/6)	Dependent Processes Completion (%): 0 (0/0)
Current Process Tasks	Currently with
Completion of Commitments	jclark (Jaqueline Clark)
Flowchart: Open	
Process Values	
Process Tasks	
Name: Audit Planning	Last Confirmation Date: 09-Jul-2019 15:53:08
Name: Audit Preparation	Last Confirmation Date: 10-Jul-2019 15:32:43
Name: Audit Activities	Last Confirmation Date: 11-Jul-2019 16:05:22
Name: Preparation and Issuance of Audit Report	Last Confirmation Date: 12-Jul-2019 15:56:53
Name: Audit Report Response	Last Confirmation Date: 26-Jul-2019 11:18:42
Name: Completion of Commitments	
Expand all Print all	

Step 6: Completion of Commitments

At this step in the Audit Process, the **Audit Lead/Host** chosen at Step 1 will receive an email Notification and will see their **Completion of Commitments** task listed in the Process section of their SOLABS QM10 HOME Page. Even though they have been assigned most steps in the process, they will receive a new email Notification so that activities for the **Completion of Commitments** are captured as a separate step.

Jaqueline Clark

Home > Views

PROCESSES

Received this week / last week

Unique ID: AUD-000014	Date Initiated: 16-Nov-2018	Status: In Process	View Act on
Current Process Task: Completion of Commitments			

Viewing the Completion of Commitments Task

If the **Audit Lead/Host** clicks on the **View** option to the right of the Process Task, they will get the same screen shown above.

From the View screen, they can use the **Expand all** options under the **Process Values** table and the **Related Items** table to see more detail on the information entered at prior steps. They can also click on the **View** option to the right of any individual **Related Items** (Secondary Tasks, Linked Documents, Linked Processes) to go to the **Task Details**, **Document Details** or **Process Details** screens associated with those Related Items. From any of those screens they can quickly return to the Process since it will be listed as a **Related Item** on all of those screens.

Acting on the Completion of Commitments Task

When the **Audit Lead/Host** clicks on the **Act on** option to the right of the Process Task, they will go immediately to the Act on screen for their **Completion of Commitments** task. As described above, the **Audit Lead/Host** can use the **Expand all** option under the Process Values table to see all information entered in prior steps.

There is a mandatory **Comments** field to provide any information on the progress of the commitments.

No Secondary Tasks or Document Control Process can be initiated at Step 6.

Upon Submission/Confirmation of step 6, the Audit Process moves to **Step 7 – Audit Closure**.

Process > Audit > Completion of Commitments > Act on Status: In Process

Process Details

Unique ID: AUD-000014 Flowchart: [Open](#)

Current Process Tasks: Completion of Commitments

Process Values

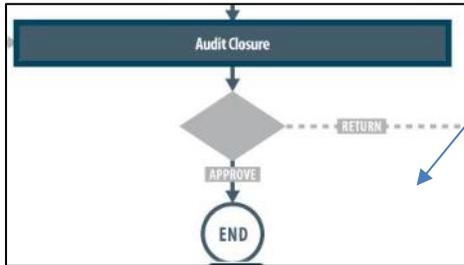
Process Tasks	
Name: Audit Planning	Last Confirmation Date: 09-Jul-2019 15:53:08
Name: Audit Preparation	Last Confirmation Date: 10-Jul-2019 15:32:43
Name: Audit Activities	Last Confirmation Date: 11-Jul-2019 16:05:22
Name: Preparation and Issuance of Audit Report	Last Confirmation Date: 12-Jul-2019 15:56:53
Name: Audit Report Response	Last Confirmation Date: 26-Jul-2019 11:18:42
Name: Completion of Commitments	

[Expand all](#) [Print all](#)

Process Task Form - Completion of Commitments

* Comments:

The Process Flowchart will highlight the next step of the process. The **Audit Lead/Host** will also receive an email Notification and will see the **Audit Closure** task listed on their SOLABS QM10 HOME Page.



Process > Audit > View Status: In Process

Process Details

Name: Audit	Date Initiated: 16-Nov-2018 13:24:05
Unique ID: AUD-000014	Initiated by: gdixson (Gretchen Dixson)
Day(s) opened: 252	Date Closed: <empty>
Secondary Tasks Completion (%): 33 (2/8)	Dependent Processes Completion (%): 0 (0/0)
Current Process Tasks Audit Closure	Currently with jclark (Jaqueline Clark)

Flowchart: Open

Process Values

Name: Audit Planning	Last Confirmation Date: 09-Jul-2019 15:53:08
Name: Audit Preparation	Last Confirmation Date: 10-Jul-2019 15:32:43
Name: Audit Activities	Last Confirmation Date: 11-Jul-2019 16:05:22
Name: Preparation and Issuance of Audit Report	Last Confirmation Date: 12-Jul-2019 15:56:53
Name: Audit Report Response	Last Confirmation Date: 26-Jul-2019 11:18:42
Name: Completion of Commitments	Last Confirmation Date: 26-Jul-2019 16:45:51
Name: Audit Closure	

Expand all Print all

Related Items

Secondary Tasks

Name: Obtain Audit Confirm[...]	Unique ID: Task-00000042	Due: 26-Jul-2019	Status: Completed	View
Name: Inform Internal Pers[...]	Unique ID: Task-00000043	Due: 26-Jul-2019	Status: Completed	View
Name: Obtain Confirmation [...]	Unique ID: Task-00000046	Due: 14-Aug-2019	Status: Not Started	View
Name: Tracking of Audit Co[...]	Unique ID: PRE-00000039	Due: 31-Aug-2019	Status: Not Started	View
Name: Tracking of Audit Co[...]	Unique ID: PRE-00000040	Due: 31-Aug-2019	Status: Not Started	View
Name: Tracking of Audit Co[...]	Unique ID: PRE-00000041	Due: 31-Aug-2019	Status: Not Started	View

Expand all

Related Documents

Name: Audit Report	No.: <empty>	Due: <empty>	Status: Approved & Effective	Open View
Name: Audit Response Letter	No.: <empty>	Due: <empty>	Status: Approved & Effective	Open View
Name: Acknowledgment Letter	No.: <empty>	Due: <empty>	Status: Approved & Effective	Open View

Expand all

Related Processes

Unique ID: CAPA-000047	Date Initiated: 26-Jul-2019	Status: In Process	View
Current Process Task: Initiation and CAPA Definition			

Collapse all

Step 7: Audit Closure

At this step in the Audit Process, the **Audit Lead/Host** chosen at Step 1 will receive an email Notification and will see the **Audit Closure** task listed in the Process section of their SOLABS QM10 HOME Page. Even though they have been assigned most steps in the process, they will receive a new email Notification so that activities for the **Audit Closure** are captured as a separate step.

Jaqueline Clark

Home > Views

PROCESSES

Received this week / last week

Unique ID: AUD-000014	Date Initiated: 16-Nov-2018	Status: In Process	View Act on
Current Process Task: Audit Closure			

Viewing the Audit Closure Task

If the **Audit Lead/Host** clicks on the **View** option to the right of the Process Task, they will get the same screen shown above.

From the View screen, they can use the **Expand all** options under the **Process Values** table and the **Related Items** table to see more detail on the information entered at prior steps. They can also click on the **View** option to the right of any individual **Related Items** (Secondary Tasks, Linked Documents, Linked Processes) to go to the **Task Details**, **Document Details** or **Process Details** screens associated with those Related Items. From any of those screens they can quickly return to the Process since it will be listed as a **Related Item** on all of those screens.

Acting on the Audit Closure Task

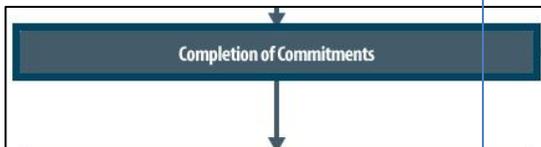
When the **Audit Lead/Host** clicks on the **Act on** option to the right of the Process Task, they will go immediately to the Act on screen for their **Audit Closure** task. As described above, the **Audit Lead/Host** can use the **Expand all** option under the Process Values table to see all information entered in prior steps.

There is an optional **Comments** field to provide any information on the progress of the commitments.

No Secondary Tasks or Document Control Process can be initiated at Step 7.

If there are any Secondary Tasks that are not yet completed or cancelled, the **Approve** option will be grayed out and the statement *All prerequisite secondary tasks are not completed* will be displayed in red. In that case the only **Decision** option is **Return to Lead Auditor** and a mandatory **Reason** field is displayed.

When the **Return to Lead Auditor** decision is submitted/confirmed, the Audit Process will move back to **Step 6 – Completion of Commitments** (see Page 22).



Process Details

Unique ID: AUD-000010 Flowchart: [Open](#)

Current Process Tasks: [Audit Closure](#)

Process Values

Process Tasks	
Name: Audit Planning	Last Confirmation Date: 26-Jul-2019 13:02:09
Name: Audit Preparation	Last Confirmation Date: 26-Jul-2019 13:02:51
Name: Audit Activities	Last Confirmation Date: 26-Jul-2019 13:05:29
Name: Preparation and Issuance of Audit Report	Last Confirmation Date: 26-Jul-2019 13:10:04
Name: Audit Report Response	Last Confirmation Date: 29-Jul-2019 12:53:50
Name: Completion of Commitments	Last Confirmation Date: 29-Jul-2019 12:54:28
Name: Audit Closure	

[Expand all](#) [Print all](#)

Process Task Form - Audit Closure

Comments:

Decision:

Approve

Return to Lead Auditor

All prerequisite secondary tasks are not completed.

* Reason:

Status: In Process

Process Details

Name: Audit Date Initiated: 16-Nov-2018 13:24:05

Unique ID: AUD-000014 Initiated by: gdixson (Gretchen Dixson)

Day(s) opened: 255 Date Closed: <empty>

Secondary Tasks Completion (%): 33 (2/6) Dependent Processes Completion (%): 0 (0/0)

Current Process Tasks Currently with

Completion of Commitments jclark (Jaqueline Clark)

Flowchart: [Open](#)

Process Values

Process Tasks	
Name: Audit Planning	Last Confirmation Date: 09-Jul-2019 15:53:08
Name: Audit Preparation	Last Confirmation Date: 10-Jul-2019 15:32:43
Name: Audit Activities	Last Confirmation Date: 11-Jul-2019 16:05:22
Name: Preparation and Issuance of Audit Report	Last Confirmation Date: 12-Jul-2019 15:56:53
Name: Audit Report Response	Last Confirmation Date: 26-Jul-2019 11:18:42
Name: Completion of Commitments	
Name: Audit Closure	Last Confirmation Date: 29-Jul-2019 13:06:53

[Expand all](#) [Print all](#)

Process Actions

[View](#)

[Get Link](#)

[Email Link](#)

[Move Out of Waiting](#)

Act on

[Completion of Commitments](#)

Related Items

[Link Documents](#)

[Link Processes](#)

[Modify Description](#)

[Remove Links](#)

Related Information

[Summary Report](#)

If all Secondary Tasks are completed when the Process moves from Step 6 to Step 7, the **Approve** option will be available in the **Decision** section. The Decision of **Return to Lead Auditor** is also available.

When the Decision of Approve is selected, no additional fields are required.

Decision:

Approve

Return to Lead Auditor

The Audit Process will then move to a status of Completed.

Status: Completed

Process Task Form - Audit Closure

Comments:

Decision:

Approve

Return to Lead Auditor

* Reason:

Viewing Details for a Completed Audit Process

Users are able to search for and view processes at any stage, using the **Navigation** tab in the **PROCESS Section** of SOLABS QM. If the Process was recently worked on, it will also be available in the **Recent Items** section.

The screenshot shows the SOLABS QM interface. At the top, there is a header with the logo, the text 'PROCESS DOCUMENT TRAINING', and a 'Process Menu' dropdown. The user name 'Jaqueline Clark' is visible in the top right. On the left, there are two panels: 'Views' with 'Navigation' selected and 'Process Started' with a 'Reset filters' button; and 'Recent Items' with an 'Expand' button and a list of items including 'Pr: AUD-000014', 'Pr: CC-000031', 'Pr: DOC-000043', 'Pr: AUD-000007', 'Pr: AUD-000009', 'Pr: DOC-000038', and 'F: Packaging Components'. The main area is titled 'Process > Navigation' and contains several filter sections: 'Process Type' (dropdown: All), 'Currently with' (dropdown: any), 'Status' (dropdown: any), and 'Process Started' (radio buttons: This week/last week (selected), Last 3 months, Last 6 months, This year, Last year, Custom). At the bottom, there are 'Start Date' and 'End Date' fields with 'from:' and 'to:' labels, and a 'Filter' button.

Using the Process Values Table

Process Tasks can be viewed by using the **Expand all** or **Print all** options at the bottom of the **Process Values** table. An individual Process Task can be expanded by clicking on it within the **Process Values** table.

Status: Completed

Process Details

Name: Audit	Date Initiated: 16-Nov-2018 13:24:05
Unique ID: AUD-000014	Initiated by: gdxixon (Gretchen Dixson)
Day(s) opened: 255	Date Closed : 29-Jul-2019 13:21:46
Secondary Tasks Completion (%): 100 (6/6)	Dependent Processes Completion (%): 0 (0/0)
Current Process Tasks N/A	Currently with N/A
Flowchart: Open	

Process Values

Process Tasks
Name: Audit Planning Last Confirmation Date: 09-Jul-2019 15:53:08
Name: Audit Preparation Last Confirmation Date: 10-Jul-2019 15:32:43
Name: Audit Activities Last Confirmation Date: 11-Jul-2019 16:05:22
Name: Preparation and Issuance of Audit Report Last Confirmation Date: 12-Jul-2019 15:56:53
Name: Audit Report Response Last Confirmation Date: 26-Jul-2019 11:18:42
Name: Completion of Commitments Last Confirmation Date: 29-Jul-2019 13:21:21
Name: Audit Closure Last Confirmation Date: 29-Jul-2019 13:21:46

[Expand all](#) [Print all](#)

Using the Related Items Table

Information on any **Secondary Tasks, Related Processes** or **Related Documents** can be accessed by clicking on the **View** option beside the listing in the **Related Items** section of the screen. From any of those **Details** screens, the Process will be listed under **Related Items** – you can quickly toggle back to the Main Process by clicking **View** next to it.

Related Items

Secondary Tasks
Name: Obtain Audit Confirm[...] Unique ID: Task-00000042 Due: 26-Jul-2019 Status: Completed View
Name: Inform Internal Pers[...] Unique ID: Task-00000043 Due: 26-Jul-2019 Status: Completed View
Name: Obtain Confirmation [...] Unique ID: Task-00000046 Due: 14-Aug-2019 Status: Completed View
Name: Tracking of Audit Co[...] Unique ID: PRE-00000039 Due: 31-Aug-2019 Status: Completed View

Task Details

Name: Tracking of Audit Commitment for Major Finding

Type: Pre-Implementation **Unique ID:** PRE-00000039

Description: Tracking of Audit Commitment for Major Finding

Reference Date: 26-Jul-2019

Location: Root\AUD-000014 Process Task Group\Audit Report Response Task Group

Estimated Start Day Offset: 0 **Estimated End Day Offset:** 36

Estimated Start Date: 26-Jul-2019 **Estimated End Date:** 31-Aug-2019

Start Date: 29-Jul-2019 **End Date:** 29-Jul-2019

Status: Completed

Comments:

Task Ownership

Originator: jclark (Jaqueline Clark)

Assignee (Role): FCT_Auditor - QA Compliance

Assignee (User): csanders (Christina Sanders)

Related Items

Main Related Process

Unique ID: AUD-000014 **Date Initiated:** 16-Nov-2018 **Status:** Completed [View](#)

Current Process Task: N/A

-2019 Status: Completed View
-2019 Status: Completed View
Expand all
& Effective Open View
Approved & Open View
Approved & Open View
Expand all
SS View
Collapse all

Creating a Summary Report

Under the right-hand **Related Information** menu, click on the **Summary Report** option.

Select the desired **Print Out Options** and then click on **Generate Report**. A multi-page PDF Report will be generated, with any company header information set in System Configurations, and will include details on each step requested for the report.

Related Information

Audit Trail

Summary Report

Status: Completed

Process Details

Name: Audit	Date Initiated: 16-Nov-2018 13:24:05
Unique ID: AUD-000014	Initiated by: gdixson (Gretchen Dixson)
Day(s) opened: 0	Date Closed : 29-Jul-2019 13:21:46
Secondary Tasks Completion (%): 100 (6/6)	Dependent Processes Completion (%): 0 (0/0)
Current Process Tasks N/A	Currently with N/A

Flowchart: [Open](#)

1 GDP Boulevard
Burlington, VT
05401
USA
1-802-123-4567
1-800-123-4567
www.gdpmp.com

GDP

AUD-000014

Name: Audit	Date Initiated: 16-Nov-2018 13:24:05
Unique ID: AUD-000014	Initiated by: gdixson (Gretchen Dixson)
Day(s) opened: 255	Date Closed : 29-Jul-2019 13:21:46
Secondary Tasks Completion (%): 100 (6/6)	Dependent Processes Completion (%): 0 (0/0)
Current Process Tasks: N/A	Currently with: N/A

Process Values

Name: Audit Planning Last Confirmation Date: 09-Jul-2019 15:53:08

Audit Process ID: AUD-000014
Title: Internal Audit - Documentation Systems
Audit Category: Internal Audit
GxP Area: Good Manufacturing Practices (GMP)
Audit Type: Type 2
How will Audit be Conducted?: On Site
Site Being Audited: Site 1
Audit Performed By: Performed By 1
Third Party Auditor: Yes
Third Party Auditor Name: John Smith
Third Party Auditor Organization: JS Auditing, LLC
Proposed Audit Start Date: 31-Jul-2019
Is Confirmation of the proposed audit date required?: Yes
Audit Lead/Host: jclark (Jaqueline Clark)
Team Members: gdixson (Gretchen Dixson) ; csanders (Christina Sanders)
Audit Purpose: Purpose 1
Audit Scope: Scope 1
Sign-off by: gdixson (Gretchen Dixson)

Name: Audit Preparation Last Confirmation Date: 10-Jul-2019 15:32:43

Completed Preparation Activities: Activities 1; Activities 2
Comments: N/A
Confirmed Audit Date: 31-Jul-2019
Sign-off by: jclark (Jaqueline Clark)

Generate Report



Using the Audit Trail

Users with the **SOLABS System Administrator** role assignment, will also see the **Audit Trail** option on the right-hand **Related Information** menu.

Related Information

Audit Trail

Summary Report

There you will find all the details for every step of the Audit Process, from **Process Completed** all the way down to **Process Started**, with options to expand or print the entire process or any individual steps.

Process > AUD-000014 > Audit Trail	
Process Name: AUD-000014	
Action Details: Process Completed Process Task Name: N/A Date: 29-Jul-2019 13:21:46 Role: FCT_Documentation Coordinator Username (Full Name): jclark (Jaqueline Clark) Reason for Change: N/A	Print
Action Details: Task Performed Process Task Name: Audit Closure Date: 29-Jul-2019 13:21:46 Role: FCT_Documentation Coordinator Username (Full Name): jclark (Jaqueline Clark) Reason for Change: N/A	Print
Action Details: Task Performed Process Task Name: Completion of Commitments Date: 29-Jul-2019 13:21:21 Role: FCT_Documentation Coordinator Username (Full Name): jclark (Jaqueline Clark) Reason for Change: N/A	Print
Action Details: Task Performed Process Task Name: Audit Closure Date: 29-Jul-2019 13:06:53 Role: FCT_Documentation Coordinator Username (Full Name): jclark (Jaqueline Clark) Reason for Change: N/A	Print
Action Details: Task Performed Process Task Name: Completion of Commitments Date: 26-Jul-2019 16:45:51 Role: FCT_Documentation Coordinator Username (Full Name): jclark (Jaqueline Clark) Reason for Change: N/A	Print
Action Details: Task Performed Process Task Name: Audit Report Response Date: 26-Jul-2019 11:18:42 Role: FCT_Documentation Coordinator Username (Full Name): jclark (Jaqueline Clark) Reason for Change: N/A	Print
Action Details: Task Performed Process Task Name: Preparation and Issuance of Audit Report Date: 12-Jul-2019 15:56:53 Role: FCT_Documentation Coordinator Username (Full Name): jclark (Jaqueline Clark) Reason for Change: N/A	Print
Action Details: Task Performed Process Task Name: Audit Activities Date: 11-Jul-2019 16:05:22 Role: FCT_Documentation Coordinator Username (Full Name): jclark (Jaqueline Clark) Reason for Change: N/A	Print
Action Details: Task Performed Process Task Name: Audit Preparation Date: 10-Jul-2019 15:32:43 Role: FCT_Documentation Coordinator Username (Full Name): jclark (Jaqueline Clark) Reason for Change: N/A	Print
Action Details: Task Performed Process Task Name: Audit Planning Date: 09-Jul-2019 15:53:08 Role: FCT_QMS System Administrator Username (Full Name): gdixson (Gretchen Dixon) Reason for Change: N/A	Print
Action Details: Process Started Process Task Name: N/A Date: 16-Nov-2018 13:24:05 Role: N/A Username (Full Name): gdixson (Gretchen Dixon) Reason for Change: N/A	Print
Expand all Print all View 1	

Audit Process Notifications

As mentioned throughout this document, Users will see process tasks listed on their SOLABS QM10 HOME Page and can View or Act on them from there. They will also receive Email Notifications, that include a link to SOLABS QM10.

General information on SOLABS QM10 Notifications available with the Core Software can be found on the Solabs Documentation Portal in a document titled **SOLABS QM10: Notifications Guide**.

There are no additional Custom Notifications or related Options available with Audit Process P0044.

Audit Process Reports

As described in the separate User Guide titled **QM APP Reports Breakdown** this list of SSRS Reports is available with all SOLABS Process APPs, along with various Excel datasets.

A new macro-enabled Excel report will soon be available for the Audit Process to facilitate more advanced analytics and reporting:

- CC Per Process Step
- CC Current Step Listing
- CC Listing
- CC Statistics per Month
- CC Statistics per Parameter
- CC Statistics per Year

	A	B
1	Welcome to the Analytics Tool -	
2	Audit Report	
3	Last Refreshed on: Oct 04/2021 10:51	
4	Available Sheets	
5	1	PT - OPEN Audits - Report
6	2	PT - All Audits Report
7	3	PT - Audits Closed & Cancelled
8	4	PT - Audit - # Crea. Comp by...
9	5	PT - Audit 2nd Tasks - Report
10	6	PT - 2nd Tasks - Upcg + Ovrdue
11	7	PT - 2nd Tasks - # by
12	8	PT - 2nd Tasks - OnTime Closed by
13	9	PT - Audit Daily Meetings - Rpt
14	#	PT - # Audit Daily Meetings
15	#	Welcome

On the next page is an example of just one of the **Available Sheets** that will help you access, view, analyze and share information on the Audit process workflows.

solabs QM Hide All Slicers Send Item(s) Print Reports Broadcast Email Navigate System Show/Hide Cols

Total Audits - Closed

Closed Year	Closed Month Name	# Closed Audits
2017	Sep	1
2017 Total		1
2018	Feb	1
2018	Apr	1
2018	Nov	1
2018 Total		3
2019	Apr	1
2019	Jun	1
2019	Jul	2
2019	Oct	1
2019 Total		5
2020	Feb	1
2020	Jun	1
2020	Aug	2
2020	Sep	1
2020	Oct	3
2020	Nov	3
2020	Dec	1
2020 Total		12
2021	Jan	1
2021	Feb	2
2021	Apr	4
2021	May	1
2021	Jun	1
2021 Total		9
Grand Total		30

Total Audits - Cancelled

Cancelled Year	Cancelled Month Name	# Cancelled Audits
2020	Sep	1
Grand Total		1

by Cancelled Date

Year	Month	# Audits
2020	Sep	1

Audits Closed - by Closure Date

Year	Month	# Audits
2017	Sep	1
2018	Feb	1
2018	Apr	1
2018	Nov	1
2019	Apr	1
2019	Jun	1
2019	Jul	2
2019	Oct	1
2020	Feb	1
2020	Jun	1
2020	Aug	2
2020	Sep	1
2020	Oct	3
2020	Nov	3
2020	Dec	1
2021	Jan	1
2021	Feb	2
2021	Apr	4
2021	May	1
2021	Jun	1

Audit Filter Slicers:

- Grouped Data By:** By Audit Category, By Audit Lead, By Audit Title, By Audit Type, By Site Audited, By Audit ID, By Site Audited, By Performed By, By Yr-Mth, Multi-Select
- Audit ID#:** AUD-000...
- Audit Lead:** Brandon Gregory, Celia Pearson, Donald Barnes, Emily Griffin, Christina Sanders, Elizabeth Johnson, Ericka Moore
- Audit Title:** 2018 Internal Audit, 2018 Internal Audit - Documentation System, 2021 CMO Site Audit, 2021 Internal Audit, Audit, Audit for CC-000031, Audit of Solabs
- Audit Category:** Internal Audit, Regulatory Inspection, Supplier Audit, Partner/Customer Audit, Regulatory Inspection of...
- GxP Area:** Good Clinical Practices (GCP), Good Laboratory Practices (GLP), Good Manufacturing Practices (GMP)
- Audit type:** External, External; Supplier, Internal, Type 1, Type 2, Client Audit, Planned Internal Audit
- Audit Conducted:** On Site, Questionnaire
- Site Audited:** CMO, Manufacturing Site 1, Manufacturing Site 2, Site 1, Site 2, Supplier Site
- CAPANo:** Initiated as a..., Initiated from..., (blank)
- Audit Initiator:** Brandon Gregory, Elizabeth Johnson, Gretchen Dixon, Corrina Dunn, Ericka Moore, Kelly Allen

Audit Filter Slicers (Continued):

- Audit Performed By:** ABC Consulting, GDP Auditor, JS Auditing, LLC, Performed By 1
- Closed Year:** 2017, 2018, 2019, 2020, 2021
- Cancelled Year:** 2020

This view of all the data available on the PT - Audits Closed and Cancelled Sheet give you an idea of how powerful this report can be in helping analyze your audit process data.